



SD330-Q170
MicroATX Industrial Motherboard
User's Manual

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FCC and DOC Statement on Class B

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

Notice:

- The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- 2. Shielded interface cables must be used in order to comply with the emission limits.

Warranty

- Warranty does not cover damages or failures that arised from misuse of the product, inability to use the product, unauthorized replacement or alteration of components and product specifications.
- 2. The warranty is void if the product has been subjected to physical abuse, improper installation, modification, accidents or unauthorized repair of the product.
- Unless otherwise instructed in this user's manual, the user may not, under any circumstances, attempt to perform service, adjustments or repairs on the product, whether in or out of warranty. It must be returned to the purchase point, factory or authorized service agency for all such work.
- 4. We will not be liable for any indirect, special, incidental or consequencial damages to the product that has been modified or altered.

Static Electricity Precautions

It is quite easy to inadvertently damage your PC, system board, components or devices even before installing them in your system unit. Static electrical discharge can damage computer components without causing any signs of physical damage. You must take extra care in handling them to ensure against electrostatic build-up.

- To prevent electrostatic build-up, leave the system board in its anti-static bag until you are ready to install it.
- 2. Wear an antistatic wrist strap.
- 3. Do all preparation work on a static-free surface.
- 4. Hold the device only by its edges. Be careful not to touch any of the components, contacts or connections.
- Avoid touching the pins or contacts on all modules and connectors. Hold modules or connectors by their ends.



Important:

Electrostatic discharge (ESD) can damage your processor, disk drive and other components. Perform the upgrade instruction procedures described at an ESD workstation only. If such a station is not available, you can provide some ESD protection by wearing an antistatic wrist strap and attaching it to a metal part of the system chassis. If a wrist strap is unavailable, establish and maintain contact with the system chassis throughout any procedures requiring ESD protection.

Safety Measures

To avoid damage to the system:

Use the correct AC input voltage range.

To reduce the risk of electric shock:

Unplug the power cord before removing the system chassis cover for installation or servicing. After installation or servicing, cover the system chassis before plugging the power cord.

About the Package

The package contains the following items. If any of these items are missing or damaged, please contact your dealer or sales representative for assistance.

- One SD330-Q170 motherboard
- One COM port cable (Length: 300mm, 2 x COM ports)
- One Serial ATA data cable (Length: 500mm)
- One I/O shield

The board and accessories in the package may not come similar to the information listed above. This may differ in accordance to the sales region or models in which it was sold. For more information about the standard package in your region, please contact your dealer or sales representative.

Optional Items

- USB 2.0 port cable (Length: 350/398mm)
- USB 3.0 port cable (Length: 320mm)
- COM port cable (Length: 300mm, 2 x COM ports)
- Serial ATA data cable (Length: 500mm)
- Thermal solution (For 35W, Height: 37.3mm)
- Thermal solution (For 65W, Height: 72.8mm)
- LPC EXT-RS232 module (4 x RS232 ports)
- LPC EXT-RS485 module (4 x RS485 ports)

The board and accessories in the package may not come similar to the information listed above. This may differ in accordance to the sales region or models in which it was sold. For more information about the standard package in your region, please contact your dealer or sales representative.

Before Using the System Board

Before using the system board, prepare basic system components.

If you are installing the system board in a new system, you will need at least the following internal components.

- A CPU
- Memory module
- Storage devices such as hard disk drive, etc.

You will also need external system peripherals you intend to use which will normally include at least a keyboard, a mouse and a video display monitor.

Chapter 1 - Introduction

Specifications

SYSTEM	Processor	Tth Generation Intel® Core™ Processors, LGA 1151 Socket Intel® Core™ i7-7700 Processor, Quad Core, 8M Cache, 3.6GHz (4.2GHz), 65W Intel® Core™ i7-7700T Processor, Quad Core, 8M Cache, 2.9GHz (3.8GHz), 35W Intel® Core™ i5-7500 Processor, Quad Core, 6M Cache, 3.4GHz (3.8GHz), 65W Intel® Core™ i5-7500T Processor, Quad Core, 6M Cache, 2.7GHz (3.3GHz), 35W Intel® Core™ i3-7101E Processor, Dual Core, 3M Cache, 2.9GHz, 54W Intel® Core™ i3-7101TE Processor, Dual Core, 3M Cache, 3.4GHz, 35W Intel® Celeron® Processor G3930E, Dual Core, 2M Cache, 2.9GHz, 54W Intel® Celeron® Processor G3930TE, Dual Core, 2M Cache, 2.7GHz, 35W 6th Generation Intel® Core™ Processors, LGA 1151 Socket Intel® Core™ i7-6700 Processor, Quad Core, 8M Cache, 3.4GHz (4.0GHz), 65W Intel® Core™ i7-6700TE Processor, Quad Core, 8M Cache, 3.4GHz (3.4GHz), 35W Intel® Core™ i5-6500 Processor, Quad Core, 6M Cache, 2.3GHz (3.6GHz), 65W Intel® Core™ i3-6100 Processor, Dual Core, 4M Cache, 3.7GHz, 65W Intel® Core™ i3-6100 Processor, Dual Core, 4M Cache, 3.7GHz, 65W Intel® Core™ i3-6100 Processor, Dual Core, 4M Cache, 3.7GHz, 65W Intel® Pentium® Processor G4400, Dual Core, 3M Cache, 3.3GHz, 65W Intel® Pentium® Processor G3900, Dual Core, 2M Cache, 2.8GHz, 65W Intel® Celeron® Processor G3900 Dual Core, 2M Cache, 2.6GHz, 35W Intel® Celeron® Processor G3900 TE, Dual Core, 2M Cache, 2.6GHz, 35W Intel® Celeron® Processor G3900 TE, Dual Core, 2M Cache, 2.6GHz, 35W Intel® Celeron® Processor G3900 TE, Dual Core, 2M Cache, 2.6GHz, 35W			
	Chipset	Intel® Q170 Chipset			
	Memory	Four 288-pin DIMM up to 64GB Dual Channel DDR4 1866/2133MHz			
	BIOS	Insyde SPI 128Mbit			
GRAPHICS	Controller	Intel® HD Gen 9 Graphics			
	Feature	OpenGL 5.0, DirectX 12, OpenCL 2.1 HW Decode: AVC/H.264, MPEG2, VC1/WMV9, JPEG/MJPEG, HEVC/H265, VP8, VP9 HW Encode: MPEG2, AVC/H264, JPEG, HEVC/H265, VP8, VP9			
	Display	1 x VGA VGA: resolution up to 1920x1200 @ 60Hz 1 x LVDS LVDS: dual channel, resolution up to 1920x1200 @ 60Hz 1 x DVI-I (DVI-D signal) DVI-I (DVI-D signal): resolution up to 1920x1200 @ 60Hz 1 x DP++ DP++: resolution up to 4096x2160 @ 60Hz			
	Triple Displays	VGA + DVI-I (DVI-D signal) + DP++ VGA + LVDS + DVI-I (DVI-D signal) VGA + LVDS + DP++ LVDS + DVI-I (DVI-D signal) + DP++			
EXPANSION	Interface	1 x PCIe x16 (Gen 3) 1 x PCIe x4 (Gen 3) 2 x PCI 1 x Full-size Mini PCIe (USB/PCIe/mSATA, PCIe by default) 1 x SIM (available upon request)			
AUDIO	Audio Codec	Realtek ALC888S-VD2-GR			
ETHERNET	Controller	1 x Intel® I210AT PCIe (10/100/1000Mbps) 1 x Intel® I219LM PCIe with iAMT11.0 (10/100/1000Mbps) (only Core i7/i5 supports iAMT)			
REAR I/O	Ethernet	2 x GbE (RJ-45)			
	USB	4 x USB 3.0 2 x USB 2.0			
	Serial	1 x RS-232/422/485 (RS-232 w/ power) (DB-9)			

REAR I/O	PS/2	1 x PS/2 (mini-DIN-6)			
	Display	1 x VGA 1 x DVI-I (DVI-D signal) 1 x DP++			
	Audio	1 x Line-out 1 x Mic-in 1 x Line-in (available upon request)			
INTERNAL I/O	Serial	1 x RS-232/422/485 (RS-232 w/ power) (2.54mm pitch) 4 x RS-232 (2.54mm pitch)			
	USB	2 x USB 3.0 (2.00mm pitch) 4 x USB 2.0 (2.54mm pitch)			
	Audio	1 x Audio (Line-out/Mic-in) (available upon request) 1 x S/PDIF			
	SATA	4 x SATA 3.0 (up to 6Gb/s) RAID 0/1/5/10			
	DIO	1 x 8-bit DIO			
	LPC	1 x LPC (supports LPC EXT-RS232/RS485 module)			
	SMBus	1 x SMBus			
	Display	1 x LVDS LCD Panel Connector 1 x LCD/Inverter Power			
WATCHDOG TIMER	Output & Interval	System Reset, Programmable via Software from 1 to 255 Seconds			
SECURITY	TPM	Infineon TPM2.0/1.2 (optional)			
POWER	Туре	ATX			
	Connector	8-pin ATX 12V power 24-pin ATX power			
	RTC Battery	CR2032 Coin Cell			
OS SUPPORT		Windows 7 (/WES7) 32/64-bit Windows 8.1 (64-bit) Windows 10 IoT Enterprise 64-bit Note: 7th Gen Intel Core processors only support Win 10.			
ENVIRONMENT	Temperature	Operating: 0 to 60°C Storage: -40 to 85°C			
	Humidity	Operating: 5 to 90% RH Storage: 5 to 90% RH			
	MTBF	363,066 hrs @ 25°C; 204,404 hrs @ 45°C; 127,841 hrs @ 60°C Calculation Model: Telcordia Issue 2, Method Case 3 Environment: GB, GC – Ground Benign, Controlled			
MECHANICAL	Dimensions	microATX form factor 244mm (9.6") x 244mm (9.6")			
CERTIFICATIONS		CE, FCC Class B, RoHS, UL			

Features

Watchdog Timer

The Watchdog Timer function allows your application to regularly "clear" the system at the set time interval. If the system hangs or fails to function, it will reset at the set time interval so that your system will continue to operate.

DDR4

DDR4 delivers increased system bandwidth and improves performance. The advantages of DDR4 provide an extended battery life and improve the performance at a lower power than DDR3/DDR2.

Graphics

The integrated Intel® HD graphics engine delivers an excellent blend of graphics performance and features to meet business needs. It provides excellent video and 3D graphics with outstanding graphics responsiveness. These enhancements deliver the performance and compatibility needed for today's and tomorrow's business applications. Supports 1 x VGA, 1 x LVDS, 1 x DVI-I (DVI-D signal) and 1 x DP++ interfaces for display outputs.

PCI Express

PCI Express is a high bandwidth I/O infrastructure that possesses the ability to scale speeds by forming multiple lanes. The PCI Express architecture also supports high performance graphics infrastructure by enhancing the capability of a PCIe x16 Gen 3 at 16GB/s bandwidth.

Serial ATA

Serial ATA is a storage interface that is compliant with SATA 1.0a specification. With speed of up to 6Gb/s (SATA 3.0), it improves hard drive performance faster than the standard parallel ATA whose data transfer rate is 100MB/s.

Gigabit LAN

Two Intel® Gigabit LAN controllers (Intel® I210AT PCIe and Intel® I219LM PCIe) support up to 1Gbps data transmission.

Audio

The Realtek ALC888S-VD2-GR audio codec provides 5.1-channel High Definition audio output.

Wake-On-PS/2

This function allows you to use the PS/2 keyboard or PS/2 mouse to power-on the system.



Important:

The 5V standby power source of your power supply must support ≥720mA.

Wake-On-LAN

This feature allows the network to remotely wake up a Soft Power Down (Soft-Off) PC. It is supported via the onboard LAN port or via a PCI LAN card that uses the PCI PME (Power Management Event) signal. However, if your system is in the Suspend mode, you can power-on the system only through an IRO or DMA interrupt.



Important:

The 5V_standby power source of your power supply must support ≥720mA.

Wake-On-USB

This function allows you to use a USB keyboard or USB mouse to wake up a system from the S3 (STR - Suspend To RAM) state.



Important:

If you are using the Wake-On-USB Keyboard/Mouse function for 2 USB ports, the 5V_standby power source of your power supply must support $\geq 1.5A$. For 3 or more USB ports, the 5V_standby power source of your power supply must support $\geq 2A$.

RTC Timer

The RTC installed on the system board allows your system to automatically power-on on the set date and time.

ACPI STR

The system board is designed to meet the ACPI (Advanced Configuration and Power Interface) specification. ACPI has energy saving features that enables PCs to implement Power Management and Plug-and-Play with operating systems that support OS Direct Power Management. ACPI when enabled in the Power Management Setup will allow you to use the Suspend to RAM function.

With the Suspend to RAM function enabled, you can power-off the system at once by pressing the power button or selecting "Standby" when you shut down Windows® without having to go through the sometimes tiresome process of closing files, applications and operating system. This is because the system is capable of storing all programs and data files during the entire operating session into RAM (Random Access Memory) when it powers-off. The operating session will resume exactly where you left off the next time you power-on the system.

• Power Failure Recovery

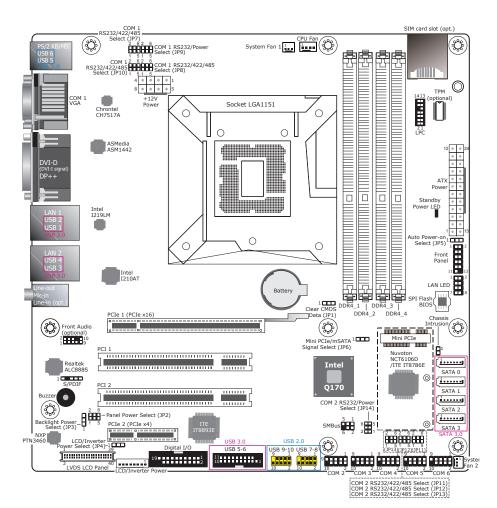
When power returns after an AC power failure, you may choose to either power-on the system manually or let the system power-on automatically.

USB

The system board supports the new USB 3.0. It is capable of running at a maximum transmission speed of up to 5 Gbit/s (625 MB/s) and is faster than USB 2.0 (480 Mbit/s, or 60 MB/s) and USB 1.1 (12Mb/s). USB 3.0 reduces the time required for data transmission, reduces power consumption, and is backward compatible with USB 2.0. It is a marked improvement in device transfer speeds between your computer and a wide range of simultaneously accessible external Plug and Play peripherals.

Chapter 2 - Hardware Installation

Board Layout



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Important:

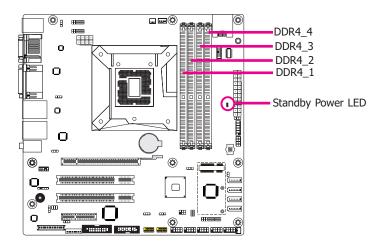
Electrostatic discharge (ESD) can damage your board, processor, disk drives, add-in boards, and other components. Perform installation procedures at an ESD workstation only. If such a station is not available, you can provide some ESD protection by wearing an antistatic wrist strap and attaching it to a metal part of the system chassis. If a wrist strap is unavailable, establish and maintain contact with the system chassis throughout any procedures requiring ESD protection.

System Memory



Important:

When the Standby Power LED lights red, it indicates that there is power on the system board. Power-off the PC then unplug the power cord prior to installing any devices. Failure to do so will cause severe damage to the motherboard and components.



Features

- Four 288-pin DIMM up to 64GB
- Dual Channel DDR4 1866/2133MHz

The system board supports the following memory interface.

Single Channel (SC)

Data will be accessed in chunks of 64 bits (8B) from the memory channels.

Dual Channel (DC)

Data will be accessed in chunks of 128 bits from the memory channels. Dual channel provides better system performance because it doubles the data transfer rate.

Single Channel	DIMMs are on the same channel. DIMMs in a channel can be identical or completely different. However, we highly recommend using identical DIMMs. Not all slots need to be populated.		
Dual Channel	DIMMs of the same memory configuration are on different channels.		

Installing the DIMM Module



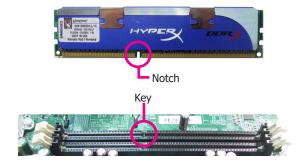
Note:

The system board used in the following illustrations may not resemble the actual board. These illustrations are for reference only.

- 1. Make sure the PC and all other peripheral devices connected to it has been powered down.
- 2. Disconnect all power cords and cables.
- 3. Locate the DIMM socket on the system board.
- 4. Push the "ejector tabs" which are at the ends of the socket to the side.



5. Note how the module is keyed to the socket.



6. Grasping the module by its edges, position the module above the socket with the "notch" in the module aligned with the "key" on the socket. The keying mechanism ensures the module can be plugged into the socket in only one way.



Seat the module vertically, pressing it down firmly until it is completely seated in the socket.



8. The ejector tabs at the ends of the socket will automatically snap into the locked position to hold the module in place.



CPU

The system board is equipped with a surface mount LGA 1151 socket. This socket is exclusively designed for installing a LGA 1151 packaged Intel CPU.



Important:

- Before you proceed, make sure (1) the LGA 1151 socket comes with a protective cap, (2) the cap is not damaged and (3) the socket's contact pins are not bent. If the cap is missing or the cap and/or contact pins are damaged, contact your dealer immediately.
- 2. Make sure to keep the protective cap. RMA requests will be accepted and processed only if the LGA 1151 socket comes with the protective cap.



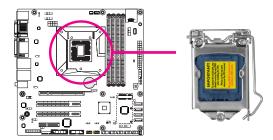


Note:

The system board used in the following illustrations may not resemble the actual board. These illustrations are for reference only.

Installing the CPU

- 1. Make sure the PC and all other peripheral devices connected to it has been powered down.
- 2. Disconnect all power cords and cables.
- 3. Locate the LGA 1151 CPU socket on the system board.





Important:

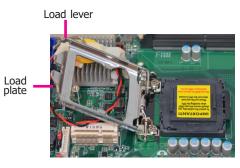
The CPU socket must not come in contact with anything other than the CPU. Avoid unnecessary exposure. Remove the protective cap only when you are about to install the CPU.

4. Unlock the socket by pushing the load lever down, moving it sideways until it is released from the retention tab: then lift the load lever up.



5. Lifting the load lever will at the same time lift the load plate.

> Lift the load lever up to the angle shown on the photo.

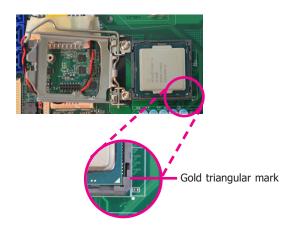


6. Remove the protective cap from the CPU socket. The cap is used to protect the CPU socket against dust and harmful particles. Remove the protective cap only when you are about to install the CPU.

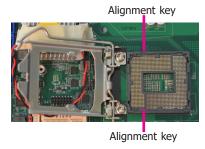




7. Insert the CPU into the socket. The gold triangular mark on the CPU must align with the corner of the CPU socket shown on the photo.

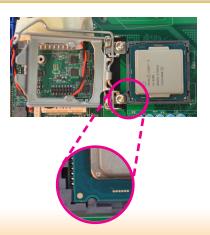


The CPU's notch will at the same time fit into the socket's alignment key.





Important:The CPU will fit in only one orientation and can easily be inserted without exerting any force.

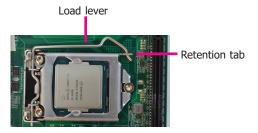


8. Close the load plate then push the load lever down.

While closing the load plate, make sure the front edge of the load plate slides under the retention knob.

9. Hook the load lever under the retention tab.





Installing the Fan and Heat Sink

The CPU must be kept cool by using a CPU fan with heat sink. Without sufficient air circulation across the CPU and heat sink, the CPU will overheat damaging both the CPU and system board.



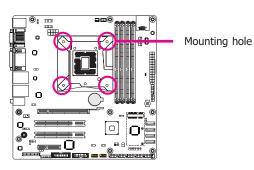
Note:

A boxed Intel® processor already includes the CPU fan and heat sink assembly. If your CPU was purchased separately, make sure to only use Intel®-certified fan and heat sink.

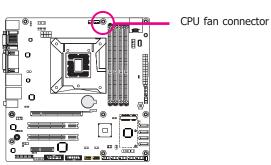
 Before you install the fan / heat sink, you must apply a thermal paste onto the top of the CPU. The thermal paste is usually supplied when you purchase the fan / heat sink assembly. Do not spread the paste all over the surface. When you later place the heat sink on top of the CPU, the compound will disperse evenly.

Some heat sinks come with a patch of pre-applied thermal paste. Do not apply thermal paste if the fan / heat sink already has a patch of thermal paste on its underside. Peel the strip that covers the paste before you place the fan / heat sink on top of the CPU.

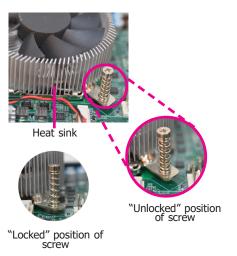
 Place the heat sink on top of the CPU. The 4 screw around the heat sink, which are used to secure the heat sink onto the system board, must match the 4 mounting holes around the socket.



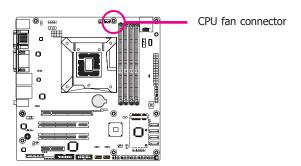
 Orient the heat sink such that the CPU fan's cable is nearest the CPU fan connector.



 Rotate each screw that are diagonally across the heat sink. Perform the same procedure for the other screws.

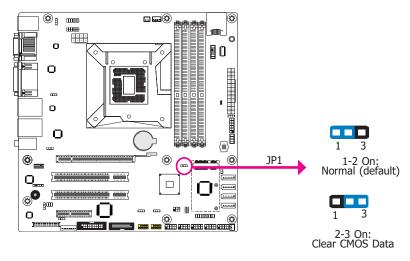


5. Connect the CPU fan's cable to the CPU fan connector on the system board.



Jumper Settings

Clear CMOS Data



If you encounter the followings,

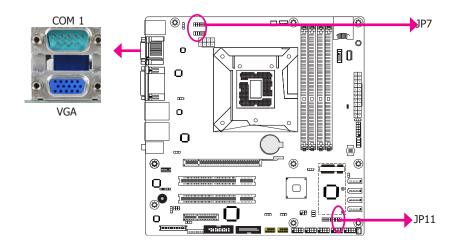
- a) CMOS data becomes corrupted.
- b) You forgot the supervisor or user password.

you can reconfigure the system with the default values stored in the ROM BIOS.

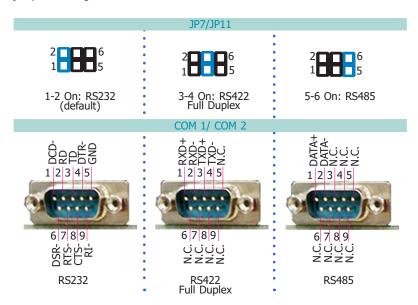
To load the default values stored in the ROM BIOS, please follow the steps below.

- 1. Power-off the system and unplug the power cord.
- 2. Set the jumper pins 2 and 3 to On. Wait for a few seconds and set the jumper back to its default setting, pins 1 and 2 On.
- 3. Now plug the power cord and power-on the system.

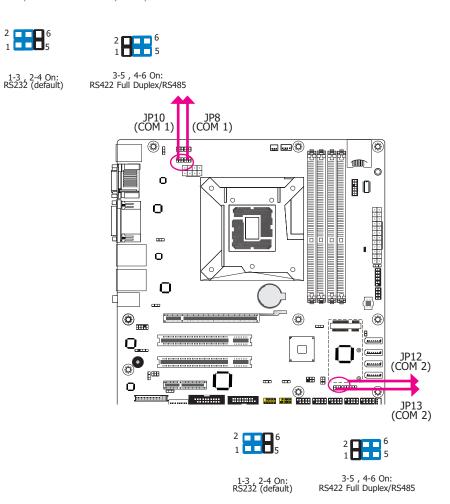
COM1/COM2 RS232/422/485 Select



JP7 (for COM 1) and JP11 (for COM 2) are used to configure the COM ports to RS232, RS422 (Full Duplex) or RS485. The pin assignments of the COM ports will vary according to the jumper's setting.

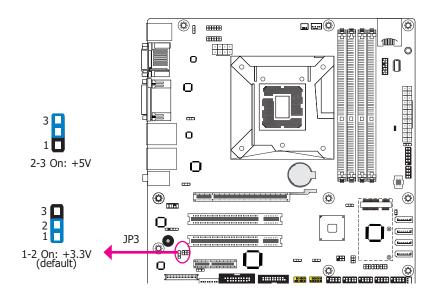


COM1/COM2 RS232/422/485 Select



JP8/10 (for COM1) and JP12/13 (for COM 2) are used to configure Serial COM ports to RS232, RS422 (Full Duplex) or RS485. The pin assignments of Serial COM1 and COM2 will vary according to jumper setting.

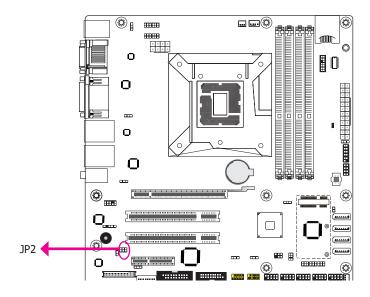
Blacklight Power Select



JP3 is used to select the power level of backlight brightness control.

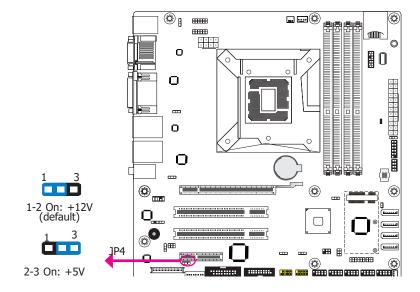
Panel Power Select





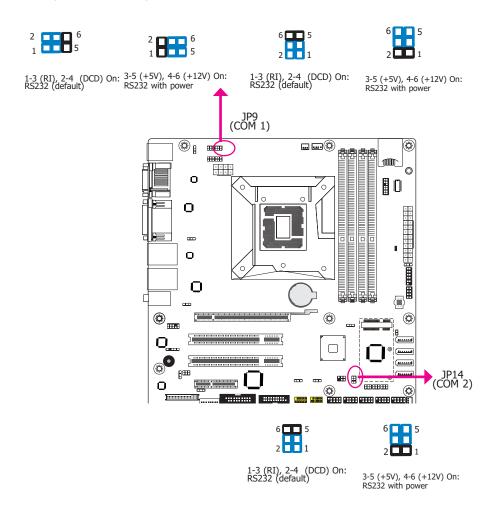
JP2 is used to select the power supply of the LCD panel.

LCD/Inverter Power Select



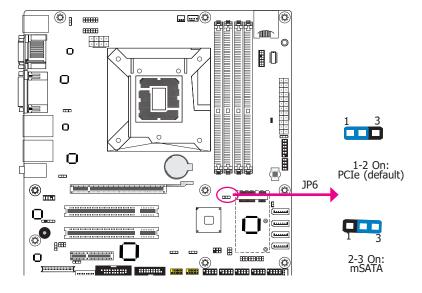
JP4 is used to select the power level of the LCD/inverter power connector.

COM1/COM2 RS232/Power Select



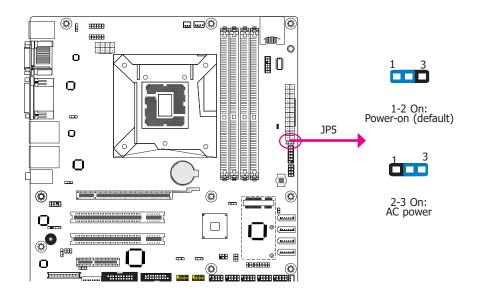
JP9 (for COM 1) and JP14 (for COM2) are used to configure Serial COM ports to pure RS232 or RS232 with power.

Mini PCIe/mSATA Signal Select



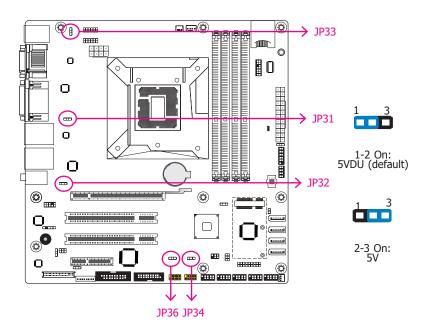
JP6 is used to select the Mini PCIe/mSATA signal.

Auto Power-on Select



JP5 is used to select the method of powering on the system. If you want the system to power-on whenever AC power comes in, set JP5 pin 2 and pin 3 to On. If you want to use the power button, set pin 1 and pin 2 to On.

USB Power Select



JP31, JP32, JP33, JP34, JP36 are used to select the power of USB output.

JP31= USB3_1/2

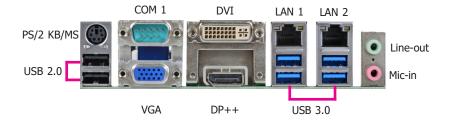
JP32= USB3_3/4

JP33= USB2_5/6 + PS2

JP34= USB2_7/8/9/10

JP36= USB3_5/6

Rear Panel I/O Ports

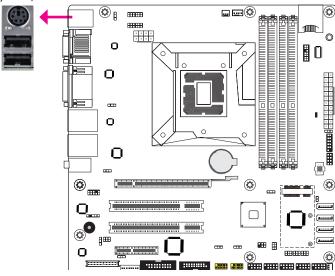


The rear panel I/O ports consist of the following:

- 1 PS/2 Keyboard/Mouse port
- 1 Serial COM port
- 1 VGA
- 1 DVI port
- 1 DP ports
- 2 RJ45 LAN ports
- 4 USB 3.0 ports
- 2 USB 2.0 ports
- Line-out jack
- Mic-in jack

PS/2 Keyboard/Mouse Port

PS/2 Keyboard/Mouse



This rear I/O port is used to connect a PS/2 mouse and a PS/2 keyboard. The PS/2 mouse port uses IRQ12.

Wake-On-PS/2 Keyboard/Mouse

The Wake-On-PS/2 Keyboard/Mouse function allows you to use the PS/2 keyboard or PS/2 mouse to power-on the system. To use this function:

Jumper Setting

JP1 must be set to $^\circ$ 2-3 On: +5V_standby". Refer to "PS/2 Keyboard/Mouse Power Select" in this chapter for more information.

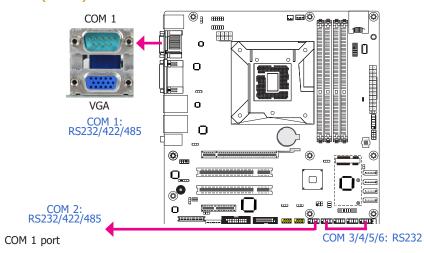
BIOS Setting

Configure the wake-up function of PS/2 keyboard/mouse in the Advanced menu ("ACPI Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.



The +5V_standby power source of your power supply must support ≥720mA.

COM (Serial) Ports



The pin functions of COM 1 port will vary according to JP7's setting. JP9 is used to configure Serial COM ports to pure RS232 or RS232 with power. Refer to "COM1/COM2 RS232/422/485 Select" and "COM1/COM2 RS232/Power Select" in this chapter for more information.

COM 2 port

The pin functions of COM 1 port will vary according to JP11's setting. JP14 is used to configure Serial COM ports to pure RS232 or RS232 with power. Refer to "COM1/COM2 RS232/422/485 Select" and "COM1/COM2 RS232/Power Select" in this chapter for more information.

COM 3 to COM 6 are fixed at RS232.

The pin functions of COM 1 and COM 2 ports will vary according to JP7's (for COM 1) and JP11's (for COM 2) setting. JP9 (for COM 1) and JP14 (for COM 2) are used to configure Serial COM ports to pure RS232 or RS232 with power. Refer to "COM1/COM2 RS232/422/485 Select" and "COM1/COM2 RS232/Power Select" in this chapter for more information. The serial ports are asynchronous communication ports with 16C550A-compatible UARTs that can be used with modems, serial printers, remote display terminals, and other serial devices.

Connecting External Serial Ports

Your COM port may come mounted on a card-edge bracket. Install the card-edge bracket to an available slot at the rear of the system chassis then insert the serial port cable to the COM connector. Make sure the colored stripe on the ribbon cable is aligned with pin 1 of the COM connector.

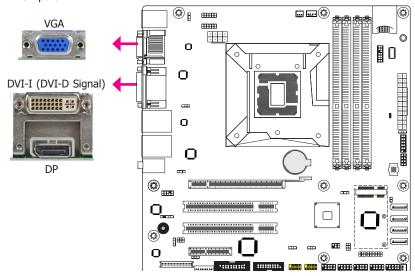
BIOS Setting

Configure the serial COM ports in the Advanced menu ("SIO NUVOTON6106D/ITE IT8786E" submenu) of the BIOS. Refer to the chapter 3 for more information.

Graphics Interfaces

The display ports consist of the following:

- 1 DVI-I (DVI-D Signal) port
- 1 DP port
- 1 VGA port



VGA Port

The VGA port is used for connecting a VGA monitor. Connect the monitor's 15-pin D-shell cable connector to the VGA port. After you plug the monitor's cable connector into the VGA port, gently tighten the cable screws to hold the connector in place.

DVI-I Port

The DVI-I (DVI-D Signal) port is used to connect an LCD monitor. This port supports DVI-D signal only.

Connect the display device's cable connector to the DVI-I port. After plugging the cable connector into the port, gently tighten the cable screws to hold the connector in place

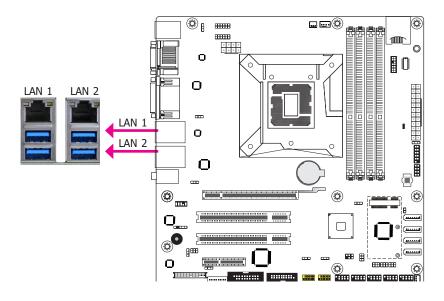
DP Port

The DP port which carries both digital audio and video signals is used to connect a LCD monitor or digital TV that has the DP port.

BIOS Setting

Configure the display devices in the advanced menu ("Video Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.

RJ45 LAN Ports



Features

- Intel® I210 PCI Express Gigabit Ethernet controller
- Intel® I219LM Gigabit Ethernet Phy

The LAN ports allow the system board to connect to a local area network by means of a network hub.

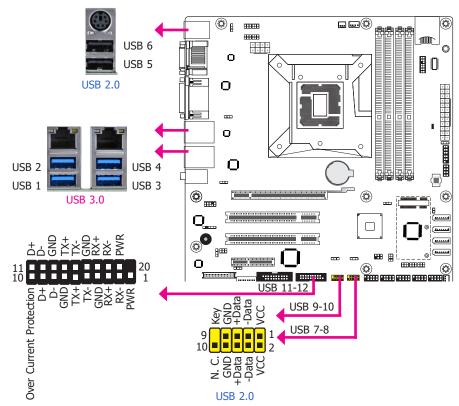
BIOS Setting

Configure the onboard LAN ports in the advanced menu ("SIO NUVOTON6106D/ITE IT8786E" submenu) of the BIOS. Refer to the chapter 3 for more information.

Driver Installation

Install the LAN drivers. Refer to the chapter 4 for more information.

USB Ports



The USB device allows data exchange between your computer and a wide range of simultaneously accessible external Pluq and Play peripherals.

The system board is equipped with two external USB 2.0 ports (USB 5-6) and four external USB 3.0 ports (USB 1-2/3-4). The onboard pin headers allow you to connect 6 additional USB 2.0 ports (USB 7-8/9-10/11-12). The additional USB ports may be mounted on a card-edge bracket. Install the card-edge bracket to an available slot at the rear of the system chassis and then insert the USB port cables to a connector.

BIOS Setting

Configure these onboard USB devices in the Advanced menu ("USB Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.

Driver Installation

You may need to install the proper drivers in your system operation to use the USB device. Refer to your operating system's manual or documentation for more information.

Wake-On-USB Keyboard/Mouse

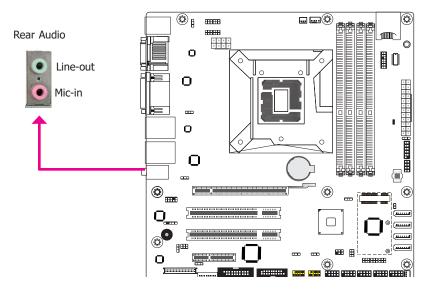
The Wake-On-USB Keyboard/Mouse function allows you to use a USB keyboard or USB mouse to wake up a system from the S3 (STR - Suspend To RAM) state.

暮

Important:

If you are using the Wake-On-USB Keyboard/Mouse function for 2 USB ports, the +5V_standby power source of your power supply must support ≥1.5A. For 3 or more USB ports, the +5V_standby power source of your power supply must support ≥2A.

Audio



Rear Audio

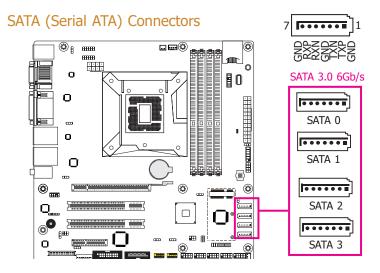
The system board is equipped with 2 audio jacks. A jack is a one-hole connecting interface for inserting a plug.

- Line-out Jack (Lime)
 This jack is used to connect a headphone or external speakers.
- Mic-in (Pink)
 This jack is used to connect an external microphone.

Driver Installation

Install the audio driver. Refer to the chapter 4 for more information.

I/O Connectors



Features

- 4 Serial ATA ports
 - 4 SATA 3.0 ports with data transfer rate up to 6Gb/s (SATA 0, SATA 1, SATA 2, SATA 3)
- Integrated Advanced Host Controller Interface (AHCI) controller
- Supports Intel® Smart Response Technology
- Supports RAID 0, RAID 1, RAID 5, RAID 10

The Serial ATA connectors are used to connect Serial ATA devices. Connect one end of the Serial ATA data cable to a SATA connector and the other end to your Serial ATA device.

BIOS Setting

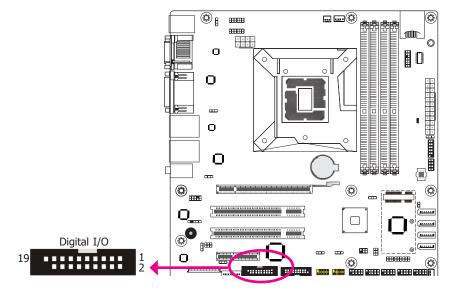
Configure the Serial ATA drives in the Advanced menu ("SATA Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.

Som

Note:

Some 3rd party SATA Gen 2 speed device controllers used on the system board paired with the Intel® 8 series chipset are intermittently detected. Before using SSD devices or mSATA SSD devices, please check whether the device and the cable which are used on the system board conform to Intel's official regulations.

Digital I/O Connector

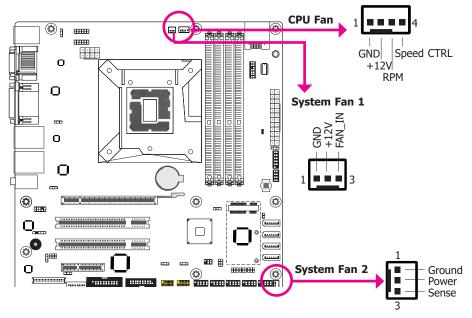


The 8-bit Digital I/O connector provides powering-on function to external devices that are connected to these connectors. The pin functions of the 8-bit digital I/O connector are listed below.

Digital I/O Connector

Pins	Pin Assignment	Pins	Pin Assignment
1	GND	2	+12V
3	DIO7	4	+12V
5	DIO6	6	GND
7	DIO5	8	+5V
9	DIO4	10	+5V
11	DIO3	12	GND
13	DIO2	14	+5VDU
15	DIO1	16	+5VDU
17	DIO0	18	GND
19	GND	20	NC

Cooling Fan Connectors

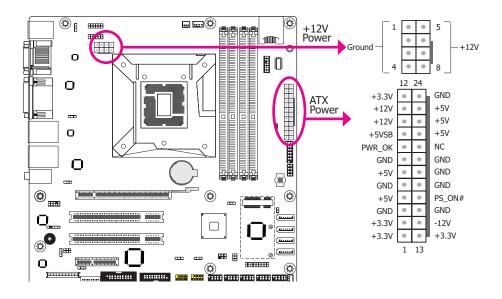


These fan connectors are used to connect cooling fans. The cooling fans will provide adequate airflow throughout the chassis to prevent overheating the CPU and system board components.

BIOS Setting

The Advanced menu ("SIO NUVOTON6106D/ITE IT8786E" submenu) of the BIOS will display the current speed of the cooling fans. Refer to chapter 3 for more information.

Power Connectors



Use a power supply that complies with the ATX12V Power Supply Design Guide Version 1.1. An ATX12V power supply unit has a standard 24-pin ATX main power connector that must be inserted into the 24-pin connector. The 8-pin +12V power connector enables the delivery of more +12VDC current to the processor's Voltage Regulator Module (VRM).

The power connectors from the power supply unit are designed to fit the 24-pin and 8-pin connectors in only one orientation. Make sure to find the proper orientation before plugging the connectors.

The system board requires a minimum of 300 Watt power supply to operate. Your system configuration (CPU power, amount of memory, add-in cards, peripherals, etc.) may exceed the minimum power requirement. To ensure that adequate power is provided, we strongly recommend that you use a minimum of 400 Watt (or greater) power supply.

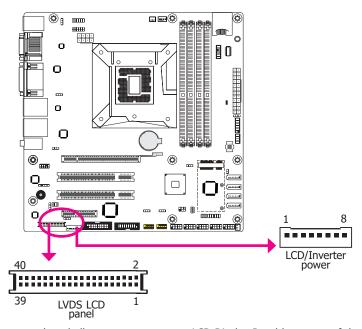


Important:

Insufficient power supplied to the system may result in instability or the add-in boards and peripherals not functioning properly. Calculating the system's approximate power usage is important to ensure that the power supply meets the system's consumption requirements.

LVDS LCD Panel Connector

LCD/Inverter Power Connector



The system board allows you to connect a LCD Display Panel by means of the LVDS LCD panel connector and the LCD/Inverter power connector. These connectors transmit video signals and power from the system board to the LCD Display Panel.

Refer to the right side for the pin functions of these connectors.

BIOS Setting

Configure the LCD panel in the Advanced menu ("Video Configuration" submenu) of the BIOS. Refer to the chapter 3 for more information.

LVDS LCD Panel Connector

Pins	Function	Pins	Function
1	GND	2	GND
3	LVDS_Out3+	4	LVDS_Out7+
5	LVDS_Out3-	6	LVDS_Out7-
7	GND	8	GND
9	LVDS_Out2+	10	LVDS_Out6+
11	LVDS_Out2-	12	LVDS_Out6-
13	GND	14	GND
15	LVDS_Out1+	16	LVDS_Out5+
17	LVDS_Out1-	18	LVDS_Out5-
19	GND	20	GND
21	LVDS_Out0+	22	LVDS_Out4+
23	LVDS_Out0-	24	LVDS_Out4-
25	GND	26	GND
27	LVDS_CLK1+	28	LVDS_CLK2+
29	LVDS_CLK1-	30	LVDS_CLK2-
31	GND	32	GND
33	DDC_CLK	34	NC
35	DDC_DATA	36	+3.3V
37	Panel Power	38	Panel Power
39	Panel Power	40	Panel Power

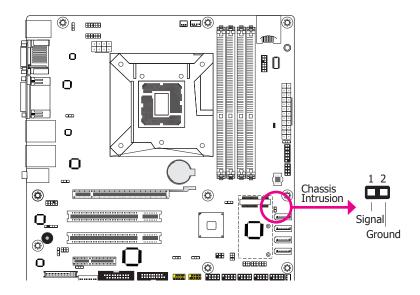
LCD/Inverter Power Connector

Pins	Function
1	GND
2	GND
3	Panel Inverter Brightness Voltage Control
4	Panel Power
5	+3.3V
6	Panel Backlight On/Off Control
7	+12V
8	+12V

Note:

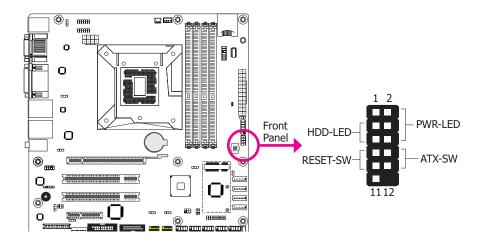
DFI board's LVDS connector: Hirose DF13-40DP-1.25V(91)/40P/1.25mm; cable side connector: Hirose DF13-40DS-1.25C.

Chassis Intrusion Connector



The board supports the chassis intrusion detection function. Connect the chassis intrusion sensor cable from the chassis to this connector. When the system's power is on and a chassis intrusion occurred, an alarm will sound. When the system's power is off and a chassis intrusion occurred, the alarm will sound only when the system restarts.

Front Panel Connector



HDD-LED - HDD LED

This LED will light when the hard drive is being accessed.

RESET - Reset Switch

This switch allows you to reboot without having to power off the system.

Power_Button

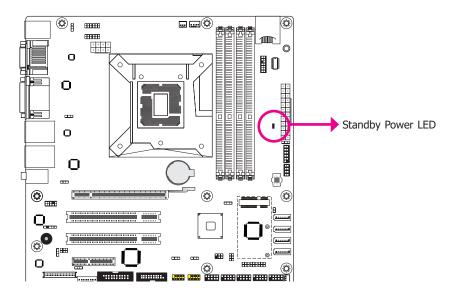
This switch is used to power on or off the system.

PWR-LED - Power/Standby LED

When the system's power is on, this LED will light. When the system is in the S1 (POS - Power On Suspend) state, it will blink every second. When the system is in the S3 (STR - Suspend To RAM) state, it will blink every 4 seconds.

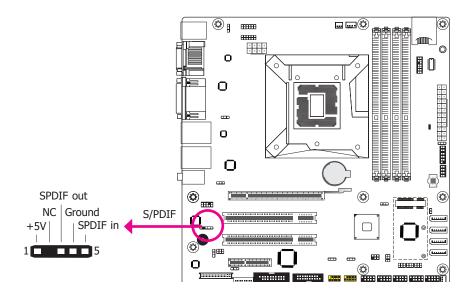
	Pin	Pin Assignment		Pin	Pin Assignment
	3	HDD Power		2	LED Power
HDD-LED	5	Signal	PWR-LED	4	LED Power
	7	Ground		6	Signal
RESET SW	9	RST Signal	ATX-SW	8	Ground
	11	N.C.		10	Signal

Standby Power LED



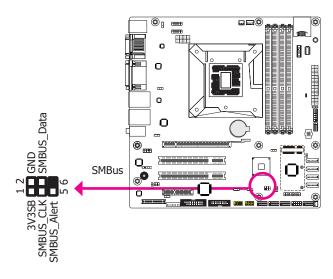
This LED will lit red when the system is in the standby mode. It indicates that there is power on the system board. Power-off the PC and then unplug the power cord prior to installing any devices. Failure to do so will cause severe damage to the motherboard and components.

S/PDIF Connector



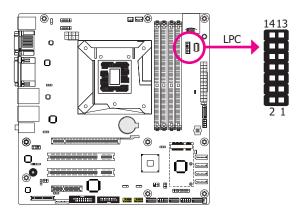
The S/PDIF connector is used to connect an external S/PDIF port. Your S/PDIF port may be mounted on a card-edge bracket. Install the card-edge bracket to an available slot at the rear of the system chassis then connect the audio cable to the S/PDIF connector. Make sure pin 1 of the audio cable is aligned with pin 1 of the S/PDIF connector.

SMBus Connector



The SMBus (System Management Bus) connector is used to connect SMBus devices. It is a multiple device bus that allows multiple chips to connect to the same bus and enable each one to act as a master by initiating data transfer.

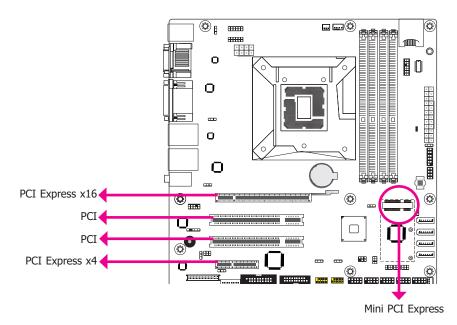
LPC Connector



The Low Pin Count Interface was defined by Intel® Corporation to facilitate the industry's transition towards legacy free systems. It allows the integration of low-bandwidth legacy I/O components within the system, which are typically provided by a Super I/O controller. Furthermore, it can be used to interface firmware hubs, Trusted Platform Module (TPM) devices and embedded controller solutions. Data transfer on the LPC bus is implemented over a 4 bit serialized data interface, which uses a 33MHz LPC bus clock. For more information about LPC bus refer to the Intel® Low Pin Count Interface Specification Revision 1.1'. The table below indicates the pin fuctions of the LPC connector.

Pins	Pin Assignment		Pin Assignment
1	L_CLK	2	L_AD1
3	L_RST#	4	L_AD0
5	L_FRAME#	6	3V3
7	L_AD3	8	GND
9	L_AD2	10	Key
11	INT_SERIRQ	12	GND
13	5VSB	14	5V

Expansion Slots



PCI Express x16 Slot

Install PCI Express x16 graphics card, that comply to the PCI Express specifications, into the PCI Express x16 slot. To install a graphics card into the x16 slot, align the graphics card above the slot then press it down firmly until it is completely seated in the slot. The retaining clip of the slot will automatically hold the graphics card in place.

PCI Slot

The PCI slot supports expansion cards that comply with PCI specifications. You can install a PCI expansion card or a customized riser card designed for only 2 PCI slots expansion (for low profile PCI card only) into the PCI slot.

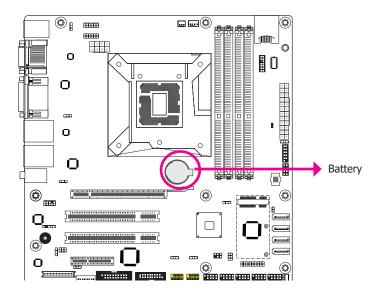
PCI Express x4 Slot

Install PCI Express cards such as network cards or other cards that comply to the PCI Express specifications into the PCI Express x4 slot.

Mini PCI Express Slot

The Mini PCIe socket is used to install a Mini PCIe card. Mini PCIe card is a small form factor PCI card with the same signal protocol, electrical definitions, and configuration definitions as the conventional PCI.

Battery



The lithium ion battery powers the real-time clock and CMOS memory. It is an auxiliary source of power when the main power is shut off.

Safety Measures

- Danger of explosion if battery incorrectly replaced.
- Replace only with the same or equivalent type recommend by the manufacturer.
- Dispose of used batteries according to local ordinance.

Chapter 3 - BIOS Setup

Overview

The BIOS is a program that takes care of the basic level of communication between the CPU and peripherals. It contains codes for various advanced features found in this system board. The BIOS allows you to configure the system and save the configuration in a battery-backed CMOS so that the data retains even when the power is off. In general, the information stored in the CMOS RAM of the EEPROM will stay unchanged unless a configuration change has been made such as a hard drive replaced or a device added.

It is possible that the CMOS battery will fail causing CMOS data loss. If this happens, you need to install a new CMOS battery and reconfigure the BIOS settings.



Note:

The BIOS is constantly updated to improve the performance of the system board; therefore the BIOS screens in this chapter may not appear the same as the actual one. These screens are for reference purpose only.

Default Configuration

Most of the configuration settings are either predefined according to the Load Optimal Defaults settings which are stored in the BIOS or are automatically detected and configured without requiring any actions. There are a few settings that you may need to change depending on your system configuration.

Entering the BIOS Setup Utility

The BIOS Setup Utility can only be operated from the keyboard and all commands are keyboard commands. The commands are available at the right side of each setup screen.

The BIOS Setup Utility does not require an operating system to run. After you power up the system, the BIOS message appears on the screen and the memory count begins. After the memory test, the message "Press DEL to run setup" will appear on the screen. If the message disappears before you respond, restart the system or press the "Reset" button. You may also restart the system by pressing the <Ctrl> <Alt> and keys simultaneously.

Legends

Keys	Function		
Right and Left arrows	Moves the highlight left or right to select a menu.		
Up and Down arrows	Moves the hightlight up or down between submenu or fields.		
<esc></esc>	Exit to the BIOS Setup Utility.		
+/ <f5> (plus key)</f5>	Scrolls forward through the values or options of the highlighted field.		
-/ <f6> (minus key)</f6>	Scrolls backward through the values or options of the highlighted field.		
Tab	Select a field.		
<f1></f1>	Displays general help		
<f9></f9>	Optimized defaults		
<f10></f10>	Saves and resets the setup program.		
<enter></enter>	Press <enter> to enter the highlighted submenu.</enter>		

Scroll Bar

When a scroll bar appears to the right of the setup screen, it indicates that there are more available fields not shown on the screen. Use the up and down arrow keys to scroll through all the available fields.

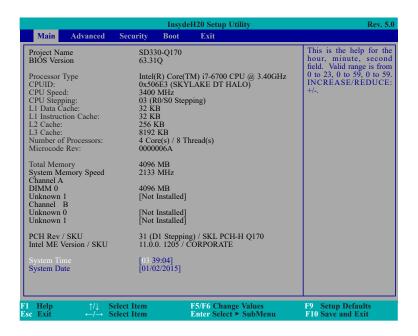
Submenu

When "▶" appears on the left of a particular field, it indicates that a submenu which contains additional options are available for that field. To display the submenu, move the highlight to that field and press <Enter>.

Insyde BIOS Setup Utility

Main

The Main menu is the first screen that you will see when you enter the BIOS Setup Utility.



System Time

The time format is <hour>, <minute>, <second>. The time is based on the 24-hour military-time clock. For example, 1 p.m. is 13:00:00. Hour displays hours from 00 to 23. Minute displays minutes from 00 to 59. Second displays seconds from 00 to 59.

System Date

The date format is <month>, <date>, <year>. Month displays the month, from January to December. Date displays the date, from 1 to 31. Year displays the year, from 1980 to 2099.

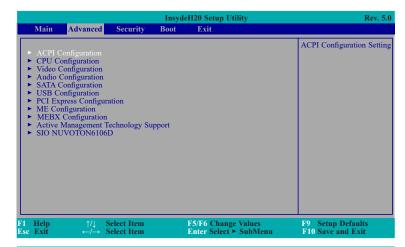
Advanced

The Advanced menu allows you to configure your system for basic operation. Some entries are defaults required by the system board, while others, if enabled, will improve the performance of your system or let you set some features according to your preference.



Important:

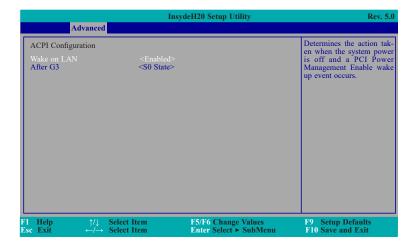
Setting incorrect field values may cause the system to malfunction.



		InsydeH20 Setup Utility		Rev. 5.0	
Main	Advanced	Security	Boot	Exit	
 CPU C Video C Audio SATA C USB C PCI Ex ME Cc MEBX Active 	Configuration Configuration Configuration Configuration Configuration configuration onfiguration onfiguration configuration Configuration Management To E IT8786E		pport		ACPI Configuration Setting
F1 Help Esc Exit		elect Item elect Item		F5/F6 Change Values Enter Select ► SubMen	F9 Setup Defaults u F10 Save and Exit

ACPI Settings

This section is used to configure the system ACPI parameters.



Wake on LAN

This field use to enable or disable the LAN signal to wake up the system.

After G3

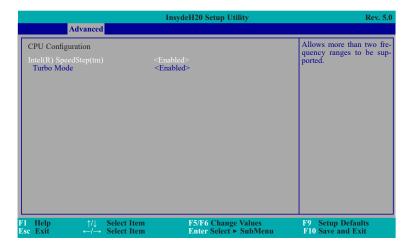
This field is to specify what state to go when power is re-applied after a power failue (G3 state).

S0 State The system working state.

S5 State Off, except for trickle current to devices such as the power button.

CPU Configuration

This section is used to configure the CPU.



Intel(R) SpeedStep(tm)

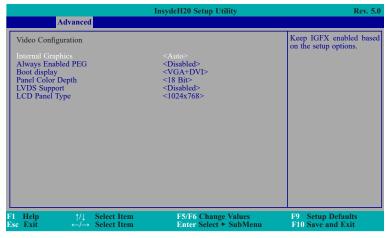
This field is used to enable or disable the Intel Enhanced SpeedStep Technology.

Turbo Mode

Enable or disable the turbo mode.

Video Configuration

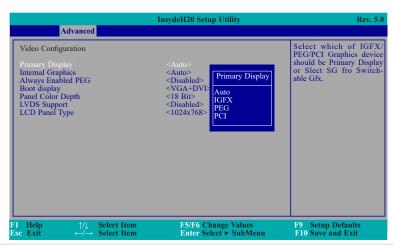
This section configures the video settings.



Internal Graphics

Keep IGFX enabled or disabled based on the setup options.

Always Enabled PEG Enable or disable the PEG function.





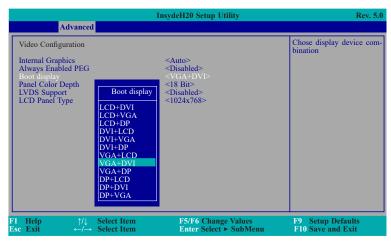
In order to control "Primary Display" & "Boot Display", you need to go to Boot tab and select different "Boot Type" (Boot Section, Page 41)

Boot Type : Legacy Boot Type -> Hide Primary Display & Show Boot Display Boot Type : UEFI Boot Type -> Show Primary Display & Hide Boot Display

Boot Type : Dual Boot Type -> Show Primary Display & Show Boot Display

Boot display

Set the display device combination.



Panel Color Depth

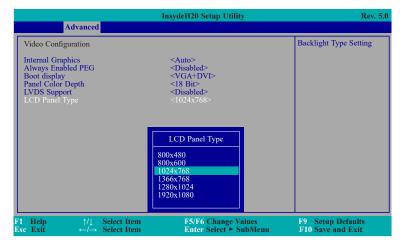
Select the LFP panel color depth: 18 bit, 24 bit, 36 bit, and 48 bit.

LVDS Support

Turn on/off LVDS.

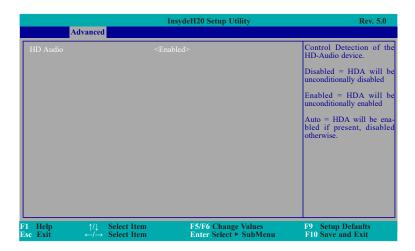
LCD Panel Type

Select the LCD panel type.



Audio Configuration

This section is used to configure the audio settings.



HD Audio

Control the detection of the HD-Audio device.

Disabled

HDA will be unconditionally disabled.

Enabled

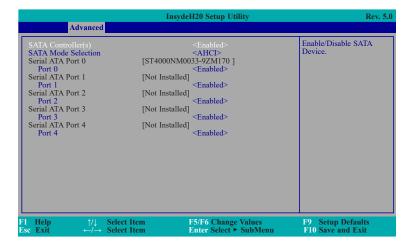
HDA will be unconditionally enabled.

Auto

HDA will be enabled if present, disabled otherwise.

SATA Configuration

This section is designed to select the SATA controller and the type of hard disk drive which are installed in your system unit.



SATA Controller(s)

This field is used to enable or disable Serial ATA devices.

SATA Mode Selection

The mode selection determines how the SATA controller(s) operates.

AHCI Mode

This option allows the Serial ATA devices to use AHCI (Advanced Host Controller Interface).

RAID Mode

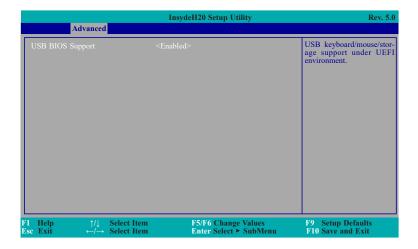
This option allows you to create RAID or Intel Matrix Storage configuration on Serial ATA devices.

Serial ATA Port 0, 1, 2, 3 and 4

This field is used to enable or disable the serial ATA port.

USB Configuration

This section is used to configure the parameters of the USB device.



USB BIOS Support

Disabled

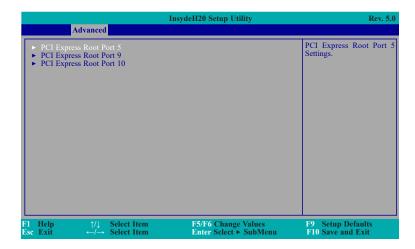
Disable USB keyboard/mouse/storage support.

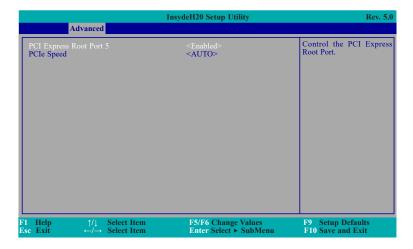
Enabled

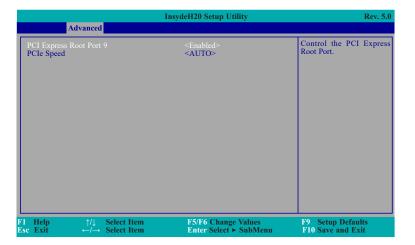
Enable USB keyboard/mouse/storage support under UEFI and DOS environment.

PCI Express Configuration

This section configures settings relevant to PCI Express root ports.







PCI Express Root Port

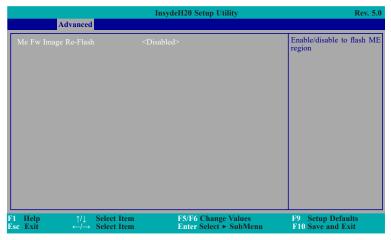
This field is used to enable or disable the PCI Express Root Port.

PCIe Speed

Select the speed of the PCI Express Root Port: Auto, Gen1, Gen2 or Gen3.

ME Configuration

This section configures settings relevant to flash ME region.

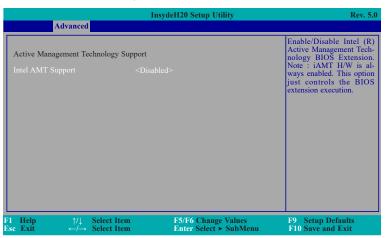


Me Fw Image Re-Flash

This field is used to enable or disable the flash ME region.

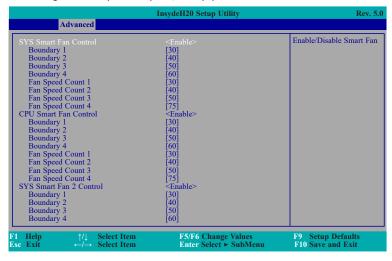
Active Management Technology Support

The section allows users to enable or disable the Intel® Active Management Technology (Intel® AMT) BIOS extension. Refer to chapter 6 for more information.



SIO NUVOTON6106D/ITE IT8786E

This section configures the system super I/O chip parameters.



SYS/CPU Smart Fan/Fan 2 Control

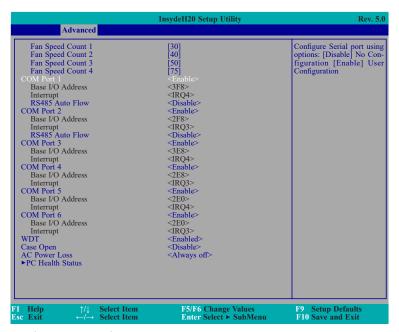
Enable or disable the system/CPU smart fan/fan 2.

Boundary 1 to Boundary 4

Set the boundary temperature. The range is from 0-127°C.

Fan Speed Count 1 to Fan Speed Count 4

Set the fan speed. The range is from 1-100%.



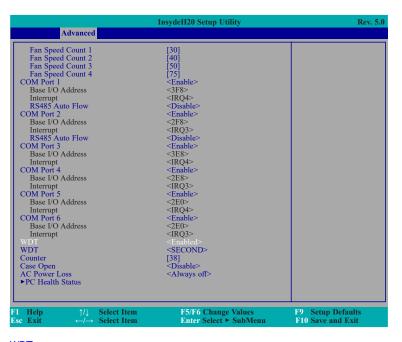
Serial Port 1 to Serial Port 6

Configure the settings to use the serial port.

Disable No configuration **Enable** User configuration

RS485 Auto Flow

Choose RS485 auto flow to be enabled or disabled.



WDT

Enable or disable the watchdog function. A counter will appear if you select to enable WDT. Input any value between 1 to 255.

Case Open

Enable or disable the case open.

AC Power Loss

Set the AC power loss always off/on.



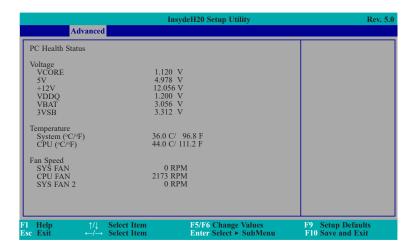


Note:

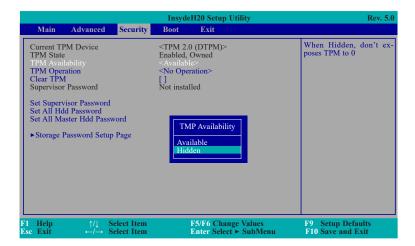
SYS Smart Fan, Fan2 and CPU Smart Fan Control can be switched to <Disable>. When they are disabled, it will enable "Fix Fan Speed Count".

PC Health Status

This field only displays the PC health status.



Security



TPM Availability

Set the TPM availability.

TPM Operation

Enable or disable the storage and endorsement hierarchy. This option will automatically return to No-Operation.

Clear TPM

Remove all TPM context associated with a specific owner.

Set Supervisor Password

Set the supervisor's password and the length of the password must be greater than one character.

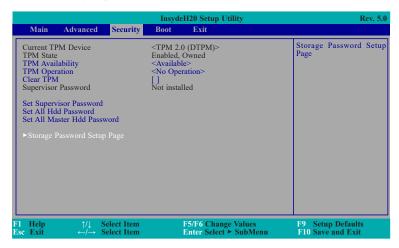
Set All Hdd Password

Set all HDD password and suggest the length of password greater than one character. This item can be displayed when any security mode of HDD is not Lock.

Set All Master Hdd Password

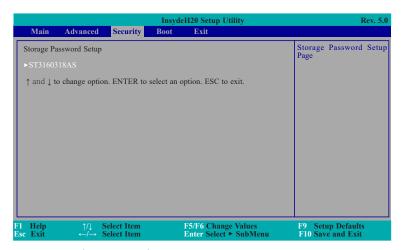
Set all master HDD password and suggest the length of password greater than one character. This item can be displayed when any security mode of HDD is not Lock.

Storage Password Setup Page



Storage Password Setup Page

This option allowes you to set up storage password.



ST3160318AS (Device Name)

This option allowes you to go to Storage Password List Help.



Security Mode Description

Lock: HDD security status is enable and lock.

Unlock: HDD security status is enable and lock.

Change: HDD security status is unlock and user changes to the new password.

Disable: Remove HDD password from device.

No Access: HDD Secutiry status is not enabled when entering SCU.

Set Storage Password

Set all HDD password and suggest the length of password greater than one character. How to clear HDD password: only press "Enter" when set new password.

Set Master Hdd Password

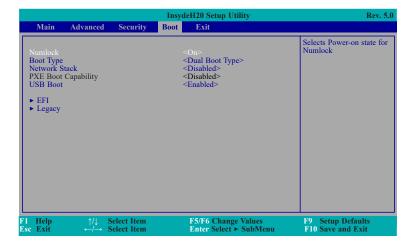
Set master HDD password and suggest the length of password greater than one character.

When secutiry mode is Lock, input master HDD password to unlock HDD.

Master HDD password is valid when HDD password is set.

Only pressing "Enter" would clear HDD password and make HDD secutiry disable when set new master HDD password.

Boot



Numlock

Select the power-on state for numlock.

Boot Type

Select the boot type. The options are Dual Boot Type, Legacy Boot Type or UEFI Boot Type.

If you select "Dual Boot" or "UEFI Boot", the "Network Stack", PXE Boot Capability" and "USB Boot" will show up.

If you select "Legacy Boot", "PXE Boot to LAN" and "USB Boot" will show up.

PXE Boot Capability

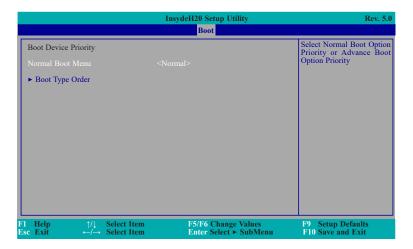
Disabled: Suppoort Network Stack

UEFI PXE: IPv4/IPv6

Legacy: Legacy PXE OPROM only

USB Boot

Enable or disable the booting to USB boot devices.



Normal Boot Menu

Normal

Based on the boot normal priority, it determines the EFI device first or the legacy device first.

Advance

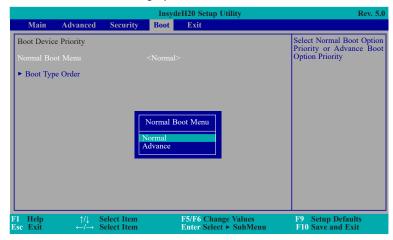
All boot devices follow the user's selection sequence.

Boot Type Order

Select the priority of boot type: Normal Boot or Advance Boot.

Legacy

This section is used to set legacy boot order.



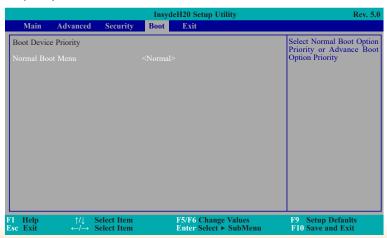
Normal Boot Menu

Normal

Based on the boot normal priority, it determines the EFI device first or the legacy device first.

Advance

All boot devices follow the user's selection sequence. Use \pm and \pm keys to arrange the priority of the listed boot devices.

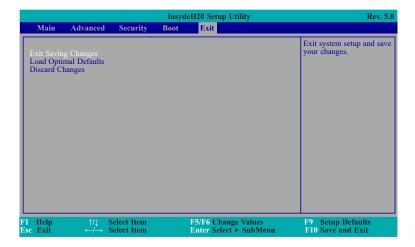


Boot Type Order

Use + and - keys to arrange the sequence of storage devices that the system's hardware checks for the operating system's boot files. The first device in the order list has the first boot priority. For example, to boot from a floppy drive instead of a hard drive, place the floppy drive ahead of the hard drive in priority.



Exit



Exit Saving Changes

Select this field and then press <Enter> to exit the system setup and save your changes.

Load Optimal Defaults

Select this field and then press <Enter> to load optimal defaults.

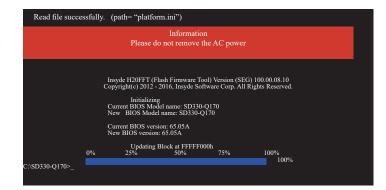
Discard Changes

Select this field and then press <Enter>to exit the system setup without saving your changes.

Updating the BIOS

To update the BIOS, you will need the new BIOS file and a flash utility. Please contact technical support or your sales representative for the files and specific instructions about how to update BIOS with the flash utility.

When you download the given BIOS file, you may find a BIOS flash utility attached with the BIOS file. This is the utility for performing BIOS updating procedure. For your convenience, we will also provide you with an auto-execution file in the BIOS file downloaded. This auto-execution file will bring you directly to the flash utility menu soon after system boots up and finishes running the boot files in your boot disk.



Notice: BIOS SPI ROM

- 1. The Intel® Management Engine has already been integrated into this system board. Due to the safety concerns, the BIOS (SPI ROM) chip cannot be removed from this system board and used on another system board of the same model.
- 2. The BIOS (SPI ROM) on this system board must be the original equipment from the factory and cannot be used to replace one which has been utilized on other system boards.
- 3. If you do not follow the methods above, the Intel® Management Engine will not be updated and will cease to be effective.



Note:

- a. You can take advantage of flash tools to update the default configuration of the BIOS (SPI ROM) to the latest version anytime.
- b. When the BIOS IC needs to be replaced, you have to populate it properly onto the system board after the EEPROM programmer has been burned and follow the technical person's instructions to confirm that the MAC address should be burned or not.

Chapter 4 - Supported Software

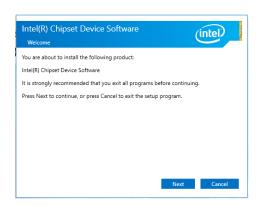
Install drivers, utilities and software applications that are required to facilitate and enhance the performance of the system board. You may acquire the software from your sales representatives, from an optional DVD included in the shipment, or from the website download page at https://www.dfi.com/DownloadCenter.

Intel Chipset Software Installation Utility

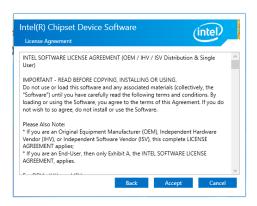
The Intel Chipset Software Installation Utility is used for updating Windows® INF files so that the Intel chipset can be recognized and configured properly in the system.

To install the utility, download "SD330 Chipset Driver" zip file at our website.

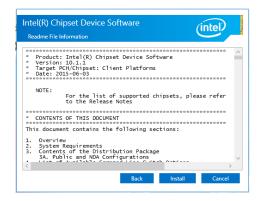
1. Setup is ready to install the utility. Click "Next".



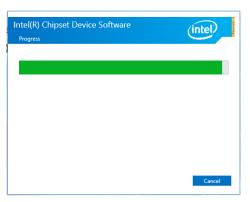
2. Read the license agreement then click "Accept".



3. Go through the readme document for more installation tips then click "Install".



 The step displays the installing status in the progress.



5. After completing installation, click "Restart Now" to exit setup.

Restarting the system will allow the new software installation to take effect.



Intel Graphics Drivers

To install the driver, download "SD330 Graphics Driver" zip file at our website.

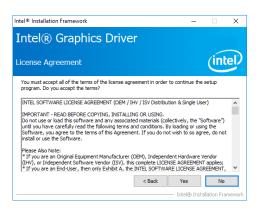
 Setup is now ready to install the graphics driver. Click "Next".



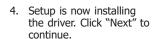
By default, the "Automatically run WinSAT and enable the Windows Aero desktop theme" is enabled. With this enabled, after installing the graphics driver and the system rebooted, the screen will turn blank for 1 to 2 minutes (while WinSAT is running) before the Windows 7/8.1/10 desktop appears. The "blank screen" period is the time Windows is testing the graphics performance.

We recommend that you skip this process by disabling this function then click "Next".

2. Read the license agreement then click "Yes".

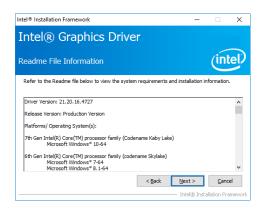


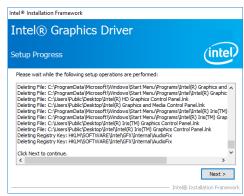
3. Go through the readme document for system requirements and installation tips then click "Next".

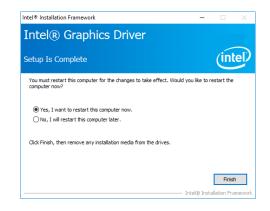


5. Click "Yes, I want to restart this computer now" then click "Finish".

Restarting the system will allow the new software installation to take effect.







Audio Drivers

To install the driver, download "SD330 Audio Driver" zip file at our website.

1. Setup is ready to install the driver. Click "Next".



Click "Yes, I want to restart my computer now" then click "Finish".

Restarting the system will allow the new software installation to take effect.

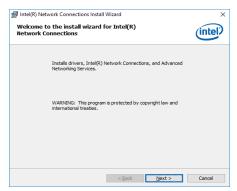


Intel LAN Drivers

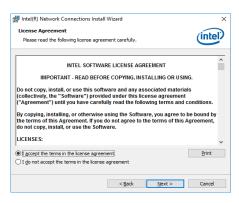
To install the driver, download "SD330 LAN Driver" zip file at our website.

1. Setup is ready to install the driver. Click "Next".

Intel(R) Network Connections Install Wizard Welcome to the install wizard for Inte

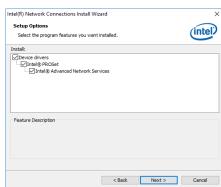


Click "I accept the terms in the license agreement" then click "Next".

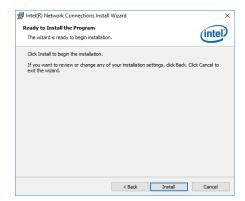


3. Select the program features you want installed then click "Next".

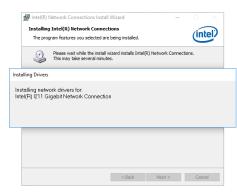
Intel(R) Network Connections Install Wizard Setup Options
Select the program features you want install



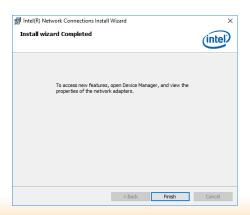
4. Click "Install" to begin the installation.



5. The step displays the installing status in the progress



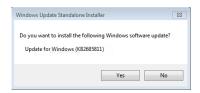
6. After completing installation, click "Finish".



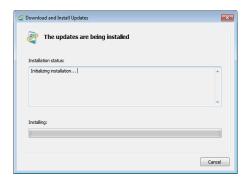
Kernel Mode Driver Framework (For Windows 7 only)

To install the driver, download "SD330 KMDF" zip file at our website.

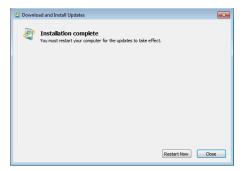
1. Click "Yes" to install the update.



2. The update is installed now.



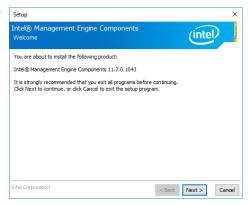
3. Click "Restart Now" to restart your computer when the installation is complete.



Intel Management Engine Interface Drivers

To install the driver, download "SD330 MEI Driver" zip file at our website.

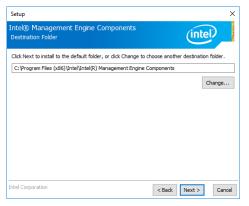
1. Setup is ready to install the driver. Click "Next".



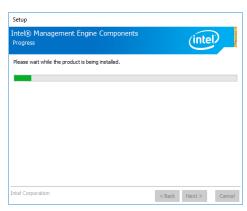
2. Read the license agreement then tick "I accept the terms in the License Agreement". Click "Next".



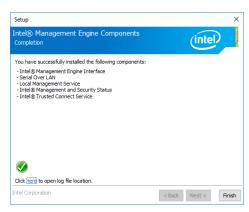
 Click "Next" to install to the default folder, or click "Change" to choose another destination folder.



4. Please wait while the product is being installed.



5. After completing installation, click "Finish".



HW Utility

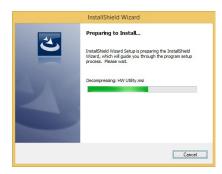
HW Utility provides information about the board, Watchdog and DIO. To access the utility, download "SD330 HW Utility" zip file at our website.



Note:

If you are using Windows 7, you need to access the operating system as an administrator to be able to install the utility.

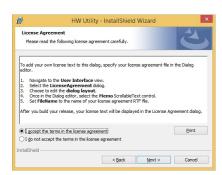
1. Setup is ready to install the driver.



2. Click "Next" to continue.



 Read the license agreement then click "I accept the terms in the license agreement". Click "Next".



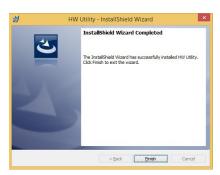
4. The wizard is ready to begin installation. Click "Install".



5. Please wait while the program features are being installed.



6. After completing installation, click "Finish".



The HW Utility icon will appear on the desktop. Double-click the icon to open the utility.



心

Note:

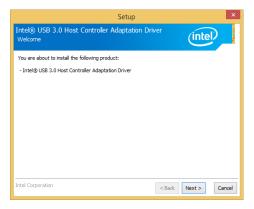
Note: The screenshot displayed above is for illustrative purpose only, and may not resemble the actual screen.

The SD330-Q170 HW Utility features the following tabs: Information, HW Health, HW Health-set, Watchdog, DIO and backlight. Click on the tabs to access information about the board.

Intel USB 3.0 Drivers (For Windows 7 and Windows 8.1)

To install the driver, download "SD330 USB3.0 Driver" zip file at our website.

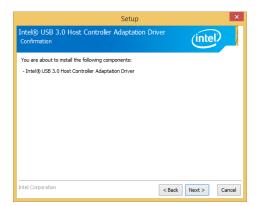
1. Setup is ready to install the driver. Click "Next".



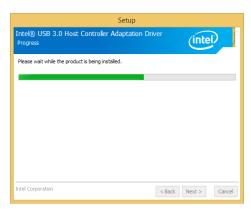
Read the license agreement then tick "I accept the terms in the license agreement". Click "Next".



3. Click "Next".

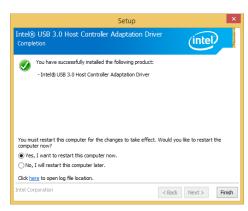


 Setup is currently installing the driver. After installation has completed, click "Next".



 Click "Yes, I want to restart this computer now" then click "Finish".

Restarting the system will allow the new software installation to take effect.



IO Driver

To install the driver, download "SD330 SIO Driver" zip file at our website.

1. Setup is ready to install the driver. Click "Next".

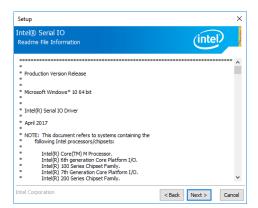


2. Read the license agreement carefully.

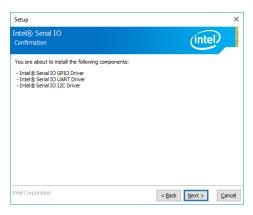
Tick "I accept the terms in the License Agreement" then click "Next".



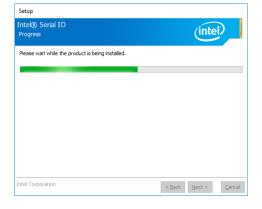
Go through the readme document for system requirements and installation tips then click "Next".



4. Setup is ready to install the driver. Click "Next".

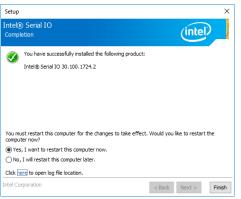


5. Setup is now installing the driver.



6. Click "Yes, I want to restart this computer now" then click "Finish".

Restarting the system will allow the new software installation to take effect.



Microsoft Framework 4.5.2 (For Windows 7)

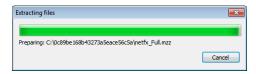


Note:

Before installing Microsoft Framework 4.5.2, make sure you have updated your Windows 7 operating system to Service Pack 3.

To install the driver, download "SD330 DotNetFx45" zip file at our website.

1. Setup is now extracting files.



2. Read the license agreement carefully.

Click "I have read and accept the terms of the License Agree ment" then click "Install".



3. Setup is now installing the driver.



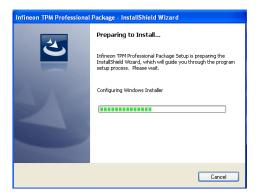
4. Click "Finish".



Infineon TPM 1.2 Driver and Tool (optional)

To install the driver, download "SD330 TPM1.2 Utility" zip file at our website.

1. The setup program is preparing to install the driver.



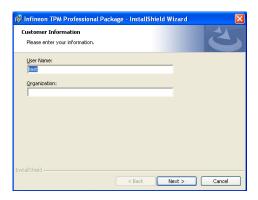
2. The setup program is now ready to install the utility. Click "Next".



3. Click "I accept the terms in the license agreement" and then click "Next".



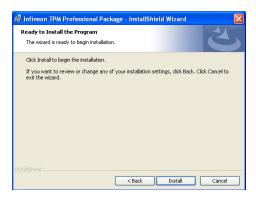
4. Enter the necessary information and then click "Next".



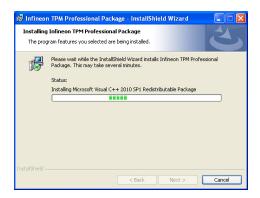
5. Select a setup type and then click "Next".



6. Click "Install".



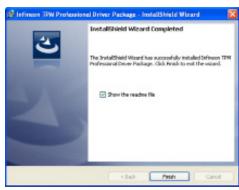
7. TPM requires installing the Microsoft Visual C++ package prior to installing the utility. Click "Install".



 The setup program is currently installing the Microsoft Visual C++ package.



9. Click "Finish".



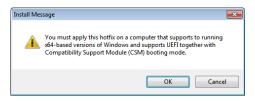
10. Click "Yes" to restart your system.



Infineon TPM 2.0 Driver and Tool (optional)

To install the driver, download "TPM2.0 Hotfix" zip file at our website.

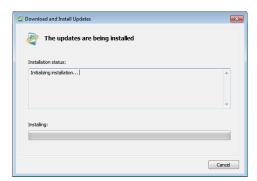
1. Click "OK".



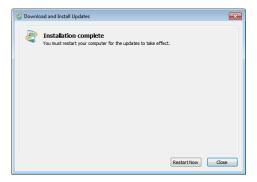
2. Click "Yes".



3. Setup is now installing the updates.



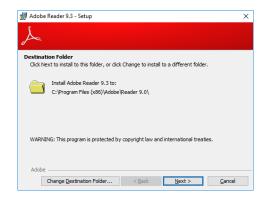
4. Click "Restart now" to restart your system.



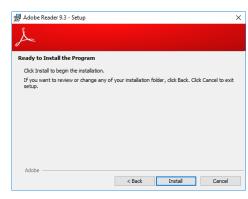
Adobe Acrobat Reader 9.3

To install the reader, download "SD330-Q170 Driver Package" iso file at our website.

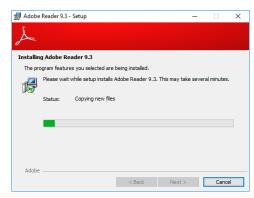
 Click "Next" to install or click "Change Destination Folder" to select another folder.



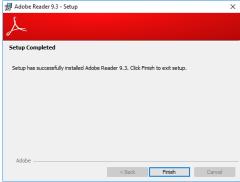
2. Click "Install" to begin installation.



3. Setup is now installing the driver.



4. Click "Finish" to exit installation. Adobe Reader 9.3 - Setup



Intel Rapid Storage Technology

The Intel Rapid Storage Technology is a utility that allows you to monitor the current status of the SATA drives. It enables enhanced performance and power management for the storage subsystem.

To install the driver, download "SD330 IRST Driver" zip file at our website. Please refer to ${f Chapter 5}$ for more information.

Chapter 5 - RAID

The system board allows configuring RAID on Serial ATA drives. It supports RAID 0, RAID 1, RAID 5 and RAID 10.

RAID Levels

RAID 0 (Striped Disk Array without Fault Tolerance)

RAID 0 uses two new identical hard disk drives to read and write data in parallel, interleaved stacks. Data is divided into stripes and each stripe is written alternately between two disk drives. This improves the I/O performance of the drives at different channel; however it is not fault tolerant. A failed disk will result in data loss in the disk array.

RAID 1 (Mirroring Disk Array with Fault Tolerance)

RAID 1 copies and maintains an identical image of the data from one drive to the other drive. If a drive fails to function, the disk array management software directs all applications to the other drive since it contains a complete copy of the drive's data. This enhances data protection and increases fault tolerance to the entire system. Use two new drives or an existing drive and a new drive but the size of the new drive must be the same or larger than the existing drive.

RAID 5

RAID 5 stripes data and parity information across hard drives. It is fault tolerant and provides better hard drive performance and more storage capacity.

RAID 10 (Mirroring and Striping)

RAID 10 is a combination of data striping and data mirroring providing the benefits of both RAID 0 and RAID 1. Use four new drives or an existing drive and three new drives for this configuration.

RAID Level	Min. Drives	Protection	Description
RAID 0	2	None	Data striping without redundancy
RAID 1	2	Single Drive Failure	Disk mirroring
RAID 5	3	Single Drive Failure	Block-level data striping with distributed parity
RAID 10	4	1 Disk Per Mirrored Stripe (not same mirror)	Combination of RAID 0 (data striping) and RAID 1 (mirroring)

Settings

To enable the RAID function, the following settings are required.

- Connect the Serial ATA drives.
- 2. Enable Serial ATA in the Insyde BIOS.
- 3. Create a RAID volume.
- 4. Install the Intel Rapid Storage Technology Utility.

Step 1: Connect the Serial ATA Drives

Refer to chapter 2 for details on connecting the Serial ATA drives.



Important:

- 1. Make sure you have installed the Serial ATA drives and connected the data cables otherwise you won't be able to enter the RAID BIOS utility.
- Treat the cables with extreme caution especially while creating RAID. A damaged cable will ruin the entire installation process and operating system. The system will not boot and you will lost all data in the hard drives. Please give special attention to this warning because there is no way of recovering back the data.

Step 2: Enable RAID in the Insyde BIOS

- 1. Power-on the system then press to enter the main menu of the Insyde BIOS.
- 2. Go to "Advanced" menu, and select the "SATA Configuration" menu.
- 3. Change the "SATA Mode Selection" to "RAID" mode.
- 4. Save the changes in the "Save & Exit" menu.
- 5. Reboot the system.

Step 3: Create a RAID Volume

- 1. When the Intel® RST option ROM status screen displays during POST, press <Ctrl> and <I> simultaneously to enter the option ROM user interface.
- 2. Select 1: Create RAID Volume and press <Enter>.
- 3. Use the up or down arrow keys to select the RAID level and press <Enter>.
- 4. Use the up or down arrow keys to select the strip size and press <Enter>.
- 5. Press <Enter> to select the physical disks.
- Use the up or down arrow keys to scroll through the list of hard drives and press <Space> to select the drive.
- 7. Press <Enter>.
- 8. Select the volume size and press <Enter>. You must select less than one hundred percent of the available volume space to leave space for the second volume.
- 9. Press <Enter> to create the volume.
- 10. At the prompt, press <Y> to confirm volume creation.
- 11. Select 4: Exit and press <Enter>.
- 12. Press <Y> to confirm exit.



Note:

These steps are cited from the Intel® Suppot site, "Set Up a System with Intel® Matrix RAID Technology" (Article ID: 000005789). http://www.intel.com/content/www/us/en/support/boards-and-kits/000005789.htm

Step 4: Install the Intel Rapid Storage Technology Utility

The Intel Rapid Storage Technology Utility can be installed from within Windows. It allows RAID volume management (create, delete, migrate) from within the operating system. It will also display useful SATA device and RAID volume information. The user interface, tray icon service and monitor service allow you to monitor the current status of the RAID volume and/or SATA drives. It enables enhanced performance and power management for the storage subsystem.

- 1. Insert the provided DVD into an optical drive.
- 2. Click "Intel Rapid Storage Technology Utility" on the main menu.
- 3. Setup is ready to install the utility. Click Next.



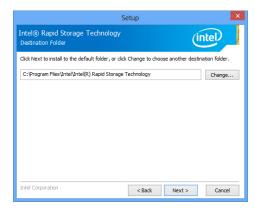
 Read the license agreement and click "I accept the terms in the License Agreement." Then, click Next.



5. Go through the readme document to view system requirements and installation information then click Next.



 Click Next to install to the default folder or click change to choose another destination folder.



7. Confirm the installation and click Next.



8. Click "Yes, I want to restart this computer now" to complete the installation and then click Finish.



Chapter 6 Intel AMT Settings (SD330-Q170 Only)

Overview

Intel Active Management Technology (Intel® AMT) combines hardware and software solution to provide maximum system defense and protection to networked systems.

The hardware and software information are stored in non-volatile memory. With its built-in manageability and latest security applications, Intel® AMT provides the following functions.

Discover

Allows remote access and management of networked systems even while PCs are powered off; significantly reducing desk-side visits.

Repair

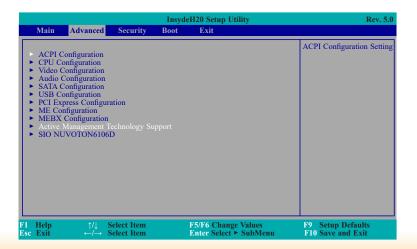
Remotely repair systems after OS failures. Alerting and event logging help detect problems quickly to reduce downtime.

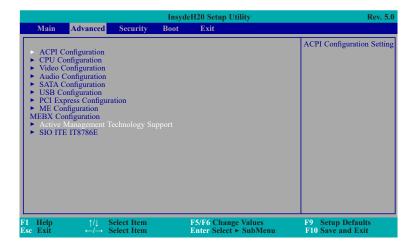
Protect

Intel AMT's System Defense capability remotely updates all systems with the latest security software. It protects the network from threats at the source by proactively blocking incoming threats, reactively containing infected clients before they impact the network, and proactively alerting when critical software agents are removed.

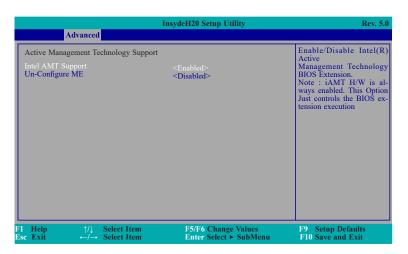
Enable Intel® AMT in the Insyde BIOS

- 1. Power-on the system then press to enter the main menu of the Insyde BIOS.
- 2. In the Advanced menu, select Avtive Management Technology Support.





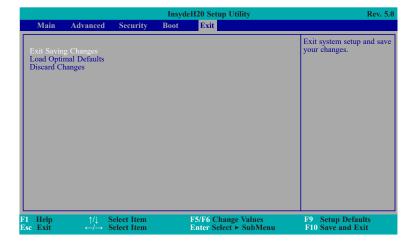
3. In the **Advanced** menu, select **Enable** in the **AMT** field.



Un-Configure ME

Un-configure ME without password. You can select enabled or disabled.

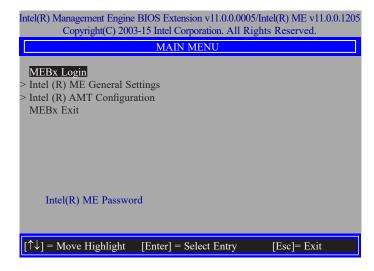
4. In the **Exit** menu, select **Exit Saving Changes** then select **OK**.



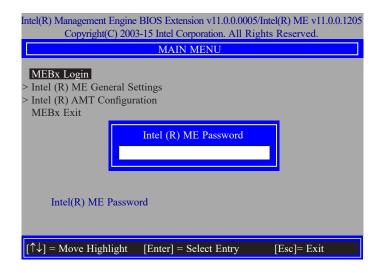
Enable Intel® AMT in the Intel® Management

Engine BIOS Extension (MEBX) Screen

1. When the system reboots, you will be prompted for a password. The default password is "admin". Enter the default password in the space provided under Intel(R) ME Password then press Enter.



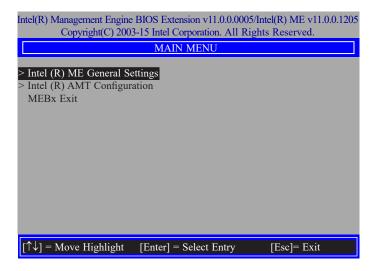
- 2. Enter a password in the space provided under Intel(R) ME Password then press Enter. The password must include:
 - 8-32 characters
 - Strong 7-bit ASCII characters excluding:, and " characters
 - At least one digit character (0, 1, ...9)
 - At least one 7-bit ASCII non alpha-numeric character, above 0x20, (e.g. !, \$, ;)
 - Both lower case and upper case characters



You will be asked to verify the password. Enter the same new password in the space provided under Verify Password then press Enter.



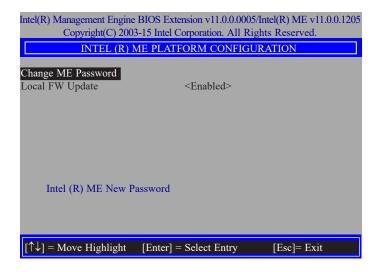
4. Select Intel(R) ME General Settings then press Enter.



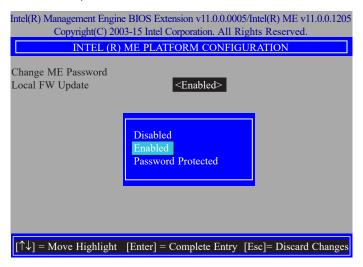
5. Select Change Intel(R) ME Password then press Enter.

You will be prompted for a password. The default password is "admin". Enter the default password in the space provided under Intel(R) ME New Password then press Enter.

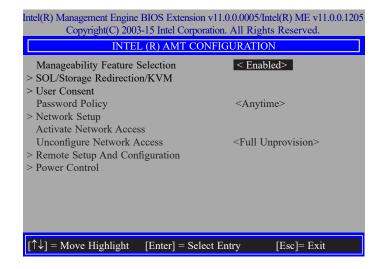
- 8-32 characters
- Strong 7-bit ASCII characters excluding:, and " characters
- At least one digit character (0, 1, ...9)
- At least one 7-bit ASCII non alpha-numeric character, above 0x20, (e.g. !, \$, ;)
- Both lower case and upper case characters



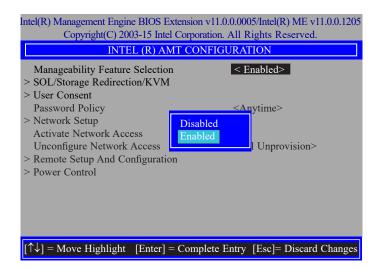
 Select Local FW Update then press Enter. Select Enabled or Disabled or password Protected then press Enter.



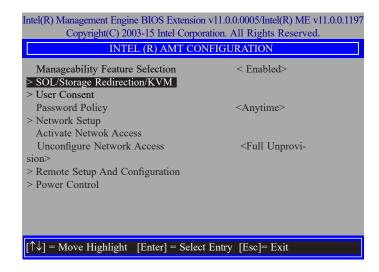
Select Previous Menu until you return to the Main Menu. Select Intel(R) AMT Configuration then press Enter.



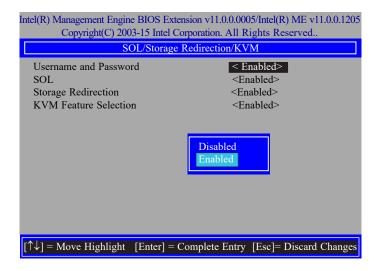
8. In the Intel(R) AMT Configuration menu, select Manageability Feature Selection then press Enter. Select Enabled or Disabled then press Enter.



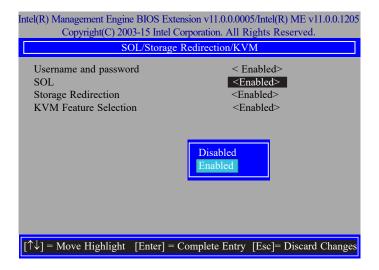
 In the Intel(R) AMT Configuration menu, select SOL/Storage Redirection/KVM then press Enter.



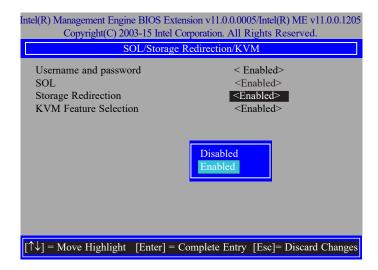
 In the SOL/Storage Redirection/KVM menu, select Username and Password then press Enter. Select Enabled or Disabled then press Enter.



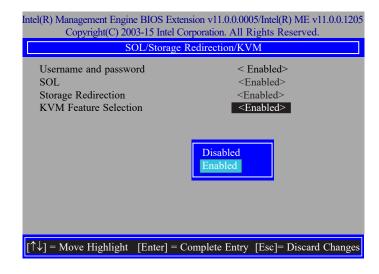
 In the SOL/Storage Redirection/KVM menu, select SOL then press Enter. Select Enabled or Disabled then press Enter.



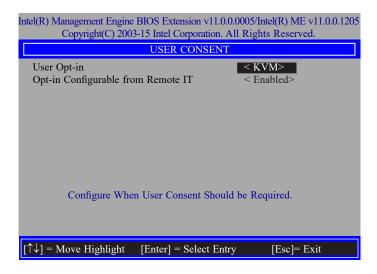
 In the SOL/Storage Redirection/KVM menu, select Storage Redirection then press Enter. Select Enabled or Disabled then press Enter.



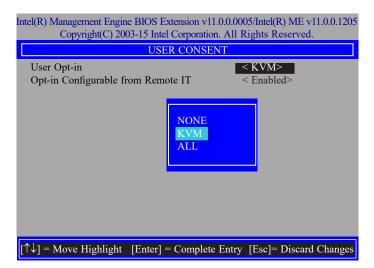
 In the SOL/IDER/KVM menu, select KVM Feature Selection then press Enter. Select Enabled or Disabled then press Enter.



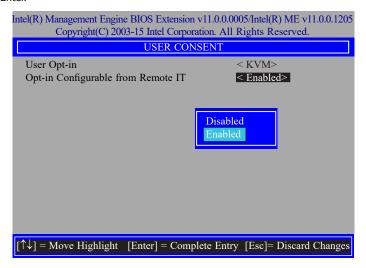
14. Select Previous Menu until you return to the **Intel(R) AMT Configuration** menu. Select **User Consent** then press Enter.



 In the User Consent menu, select User Opt-in then press Enter. Select None or KVM or ALL then press Enter.

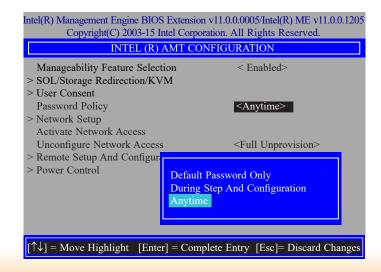


16. In the User Consent menu, select Opt-in Configurable from Remote IT then press Enter. Select Enabled or Disable Remote Control of KVM Opt-in Policy then press Enter.

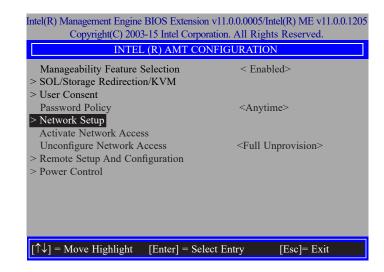


17. Select Previous Menu until you return to the **Intel(R) AMT Configuration** menu. Select **Password Policy** then press Enter.

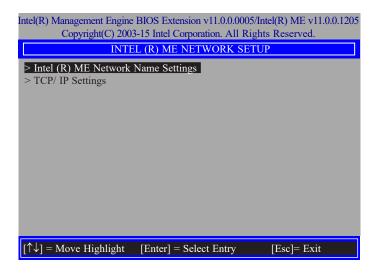
You may choose to use a password only during setup and configuration or to use a password anytime the system is being accessed.



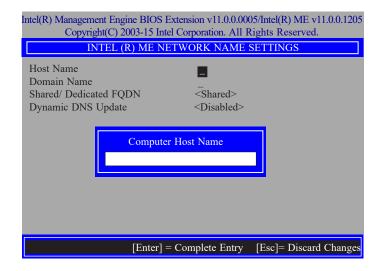
18. In the Intel(R) AMT Configuration menu, select Network Setup then press Enter.



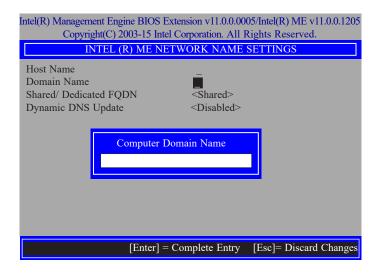
In the Intel(R) ME Network Setup menu, select Intel(R) ME Network Name Settings then press Enter.



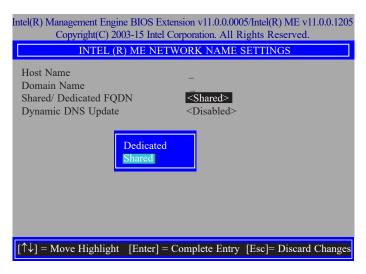
20. In the **Intel(R) ME Network Name Settings** menu, select **Host Name** then press Enter. Enter the computer's host name then press Enter.



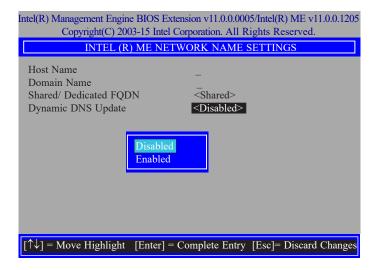
21. Select **Domain Name** then press Enter. Enter the computer's domain name then press Enter.



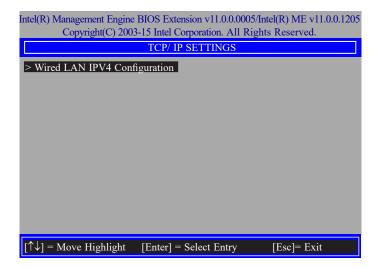
 Select Shared/Dedicated FQDN then press Enter. Select Shared or Dedicated then press Enter.



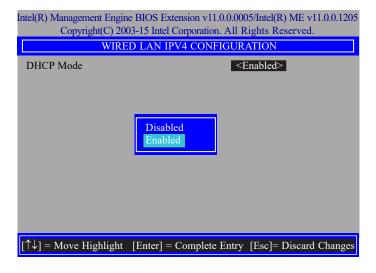
23. Select **Dynamic DNS Update** then press Enter. Select **Enabled** or **Disabled** then press Enter.



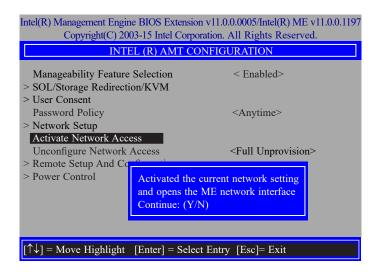
24. Select Previous Menu until you return to the **Intel(R) ME Network Setup** menu. Select **TCP/IP Settings** then press Enter.



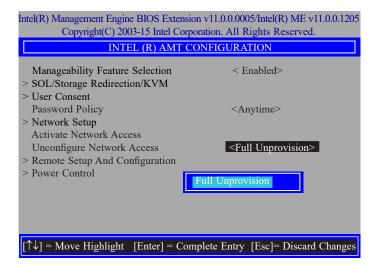
25. In the **TCP/IP Settings** menu, select **Wired LAN IPV4 Configuration** then press Fnter.



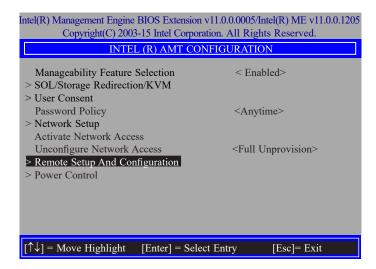
26. In the Intel(R) AMT Configuration menu, select Activate Network Access then press Enter. Press Y then press Enter.



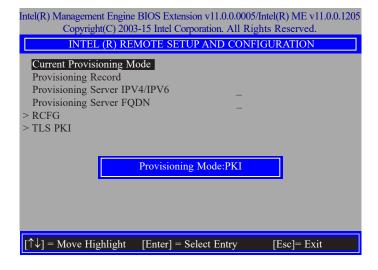
 In the Intel(R) AMT Configuration menu, select Unconfigure Network Access then press Enter.



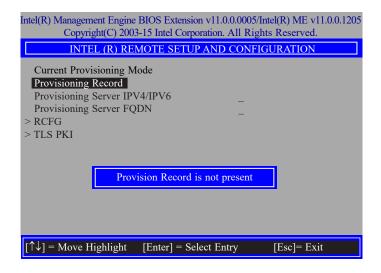
28. In the Intel(R) AMT Configuration menu, select Remote Setup And Configuration then press Enter.



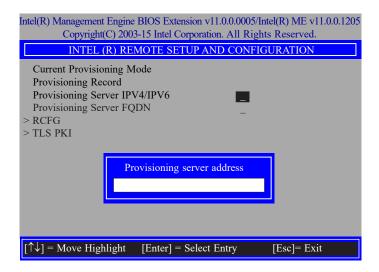
 In the Intel(R) Remote Setup And Configuration menu, select Current Provisioing Mode then press Enter.



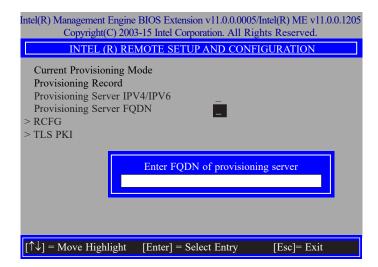
In the Intel(R) Remote Setup And Configuration menu, select Provisioning Record then press Enter.



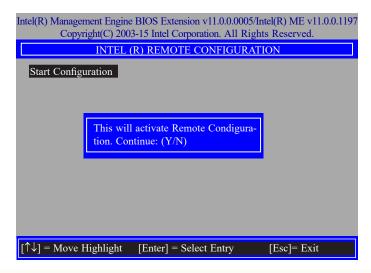
31. In the Intel(R) Remote Setup And Configuration menu, select Provisioning server IPV4/IPV6, enter the Provisioning server address then press Enter.



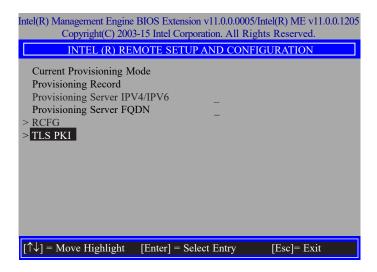
32. In the Intel(R) Remote Setup And Configuration menu, select Provisioning server FQDN, enter the FQDN of Provisioning server then press Enter.



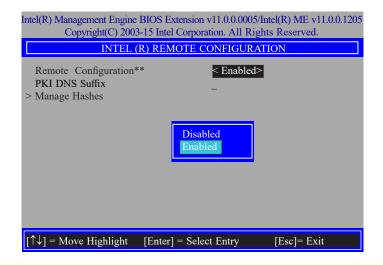
33. In the Intel(R) Remote Setup And Configuration menu, select RCFG then press Enter, and select Start Configuration Y/N then press enter.



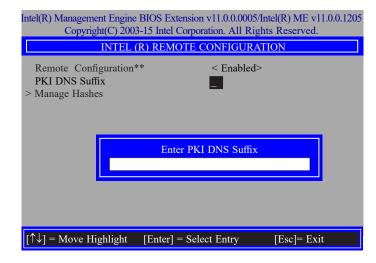
34. In the Intel(R) Remote Setup And Configuration menu, select TLS PKI then press Enter.



In the Intel(R) Remote Configuration menu, select Remote Configuration**
then press Enter, select Enabled or Disabled then press Enter.



36. Select **PKI DNS Suffix,** Enter the PKI DNS Suffix then press Enter.



37. Select **Manage Hashes** then press Enter, and select one of hash name.

Intel(R) Management Engine BIOS Extension v11.0.0.0005/Intel(R) ME v11.0.0.1205
Copyright(C) 2003-15 Intel Corporation. All Rights Reserved.

INTEL (R) REMOTE CONFIGURATION

Remote Configuration** < Enabled>
PKI DNS Suffix
Manage Hashes

[↑↓] = Move Highlight [Enter] = Select Entry [Esc]= Exit

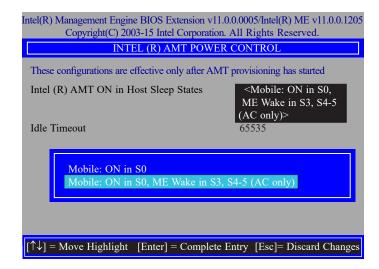
38. In the Intel(R) Remote Configuration menu, select Manage Hashes then press Enter.

Intel(R) Management Engine BIOS Extension v11.0.0.0005/Intel(R) ME v11.0.0.1197						
Copyright(C) 2003-15 Intel Corporation. All Rights Reserved.						
INTEL (R) REMOTE CONFIGURATION						
Hash Name	Active	Default	Algorithm			
VeriSign Class 3	Active: [*]	Default: [*]	SHA256			
VeriSign Class 3	Active: [*]	Default: [*]	SHA256			
Go Daddy Class 2	Active: [*]	Default: [*]	SHA256			
Comodo AAA CA	Active: [*]	Default: [*]	SHA256			
Starfield Class 2	Active: [*]	Default: [*]	SHA256			
VeriSign Class 3	Active: [*]	Default: [*]	SHA256			
VeriSign Class 3	Active: [*]	Default: [*]	SHA256			
VeriSign Class 3	Active: [*]	Default: [*]	SHA256			
GTE CyberTrust G1	Active: [*]	Default: [*]	SHA256			
Baltimore Cyber Tr	Active: [*]	Default: [*]	SHA256			
Cyber Trust Global	Active: [*]	Default: [*]	SHA256			
Verizon Global Ro	Active: [*]	Default: [*]	SHA256			
Entrust. net CA (2	Active: [*]	Default: [*]	SHA256			
Entrust Root CA	Active: [*]	Default: [*]	SHA256			
VeriSign Universa	Active: [*]	Default: [*]	SHA256			
Go Daddy Root CA	Active: [*]	Default: [*]	SHA256			
Entrust Root CA -	Active: [*]	Default: [*]	SHA256			
Startfield Root CA	Active: [*]	Default: [*]	SHA256			
[Ins]= Add New Hash [↑↓] =Move Highlight	[Delete] = Delete Hash [Enter] = View Hash	[+] = Activate Hash [Esc]= Exit				

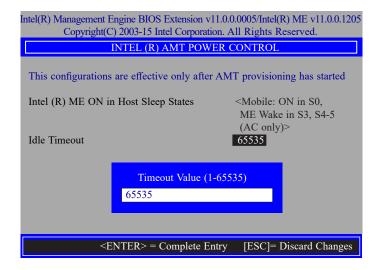
39. In the Intel(R) AMT Configuration menu, select Power Control then press Enter.



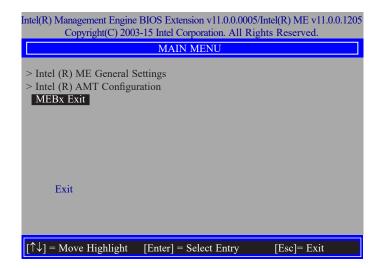
40. In the Intel(R) AMT Power Control menu, select Intel(R) AMT ON in Host Sleep States then press Enter. Select an option then press Enter.



41. In the **Intel(R) AMT Power Control** menu, select **Idle Timeout** then press Enter. Enter the timeout value (1-65535).



42. Select Previous Menu until you return to the **Main Menu**. Select **Exit** then press Enter. Type **Y** then press Enter.



Appendix A - Troubleshooting Checklist

Troubleshooting Checklist

This chapter of the manual is designed to help you with problems that you may encounter with your personal computer. To efficiently troubleshoot your system, treat each problem individually. This is to ensure an accurate diagnosis of the problem in case a problem has multiple causes.

Some of the most common things to check when you encounter problems while using your system are listed below.

- 1. The power switch of each peripheral device is turned on.
- 2. All cables and power cords are tightly connected.
- 3. The electrical outlet to which your peripheral devices are connected is working. Test the outlet by plugging in a lamp or other electrical device.
- 4. The monitor is turned on.
- 5. The display's brightness and contrast controls are adjusted properly.
- 6. All add-in boards in the expansion slots are seated securely.
- 7. Any add-in board you have installed is designed for your system and is set up correctly.

Monitor/Display

If the display screen remains dark after the system is turned on:

- 1. Make sure that the monitor's power switch is on.
- 2. Check that one end of the monitor's power cord is properly attached to the monitor and the other end is plugged into a working AC outlet. If necessary, try another outlet.
- Check that the video input cable is properly attached to the monitor and the system's display adapter.
- 4. Adjust the brightness of the display by turning the monitor's brightness control knob.

The picture seems to be constantly moving.

- 1. The monitor has lost its vertical sync. Adjust the monitor's vertical sync.
- 2. Move away any objects, such as another monitor or fan, that may be creating a magnetic field around the display.
- 3. Make sure your video card's output frequencies are supported by this monitor.

The screen seems to be constantly wavering.

1. If the monitor is close to another monitor, the adjacent monitor may need to be turned off. Fluorescent lights adjacent to the monitor may also cause screen wavering.

Power Supply

When the computer is turned on, nothing happens.

- 1. Check that one end of the AC power cord is plugged into a live outlet and the other end properly plugged into the back of the system.
- 2. Make sure that the voltage selection switch on the back panel is set for the correct type of voltage you are using.
- The power cord may have a "short" or "open". Inspect the cord and install a new one if necessary.

Floppy Drive

The computer cannot access the floppy drive.

- 1. The floppy diskette may not be formatted. Format the diskette and try again.
- 2. The diskette may be write-protected. Use a diskette that is not write-protected.
- 3. You may be writing to the wrong drive. Check the path statement to make sure you are writing to the targeted drive.
- 4. There is not enough space left on the diskette. Use another diskette with adequate storage space.

Hard Drive

Hard disk failure.

- 1. Make sure the correct drive type for the hard disk drive has been entered in the BIOS.
- 2. If the system is configured with two hard drives, make sure the bootable (first) hard drive is configured as Master and the second hard drive is configured as Slave. The master hard drive must have an active/bootable partition.

Excessively long formatting period.

If your hard drive takes an excessively long period of time to format, it is likely a cable connection problem. However, if your hard drive has a large capacity, it will take a longer time to format.

Serial Port

The serial device (modem, printer) doesn't output anything or is outputting garbled

characters.

- 1. Make sure that the serial device's power is turned on and that the device is on-line.
- 2. Verify that the device is plugged into the correct serial port on the rear of the computer.
- 3. Verify that the attached serial device works by attaching it to a serial port that is working and configured correctly. If the serial device does not work, either the cable or the serial device has a problem. If the serial device works, the problem may be due to the onboard I/O or the address setting.
- 4. Make sure the COM settings and I/O address are configured correctly.

Keyboard

Nothing happens when a key on the keyboard was pressed.

- 1. Make sure the keyboard is properly connected.
- 2. Make sure there are no objects resting on the keyboard and that no keys are pressed during the booting process.

System Board

- 1. Make sure the add-in card is seated securely in the expansion slot. If the add-in card is loose, power off the system, re-install the card and power up the system.
- 2. Check the jumper settings to ensure that the jumpers are properly set.
- 3. Verify that all memory modules are seated securely into the memory sockets.
- 4. Make sure the memory modules are in the correct locations.
- If the board fails to function, place the board on a flat surface and seat all socketed components. Gently press each component into the socket.
- 6. If you made changes to the BIOS settings, re-enter setup and load the BIOS defaults.