

Service Impact of COVID-19

March 23, 2020

As the coronavirus pandemic continues to develop globally, DFI America is taking appropriate steps to safeguard our employees and we have implemented work plans and shift changes to ensure the flow of business is not delayed while reducing any risk to our employees as much as possible.

DFI America, LLC is an essential business

Based on the "Essential Services" category, (<https://www.cisa.gov/identifying-critical-infrastructure-during-covid-19>), DFI America is considered essential in critical infrastructure sectors identified.

IDENTIFYING CRITICAL INFRASTRUCTURE DURING COVID-19



The pandemic has slowed global commerce, and we continue to assess the full business impact to DFI. As of March 23, 2020, we have not recorded any specific

disruptions to daily activity; Shipments to our customers are still flowing but we might experience longer lead times for new orders in some regions.

Please contact CS-USA@dfi.com or ask your DFI America Sales Representative for information specific to your account. The situation is fluid and if we are informed of delays we will pass that information along to our customers as soon as possible.

Sincerely,

A handwritten signature in cursive script that reads "Charlie Yang".

Charlie Yang

General Manager

DFI America LLC | ITOX |

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